



Cancellation Policy

We do understand that emergencies can happen, and we all can get sick at the last minute. But to honor and be fair to every client the following policies are in place;

A 48 hour advance notice is required, either by phone call, text, or email when cancelling or rescheduling an appointment. However, we understand if you are sick or if there is an emergency, please do your best to give as much notice as possible. **We reserve the right to ask for prepayment prior to rescheduling, if this becomes an issue.** This allows the opportunity for someone else to take that scheduled appointment time. If you are unable to give 48 hours advance notice you may be **charged 50% for your regular priced appointment** up to the time of your service.

Late Arrivals

If you arrive late, your session may be shortened in order to accommodate other clients whose appointments follow yours. If 20 minutes or less of your treatment time remains, it will result in canceling your appointment at full charge of the service. Regardless of the length of the treatment actually given, **you will be responsible for paying for the “full” service.**

No-shows

Not notifying Amanda McCracken LMT or "no show" will result in being charged the full, regular priced amount for their “missed” appointment.

Please Text Upon Arrival

Out of respect and consideration to your therapist and other clients, **please arrive no earlier than 10 minutes prior** to your scheduled appointment time. Due to the unique nature of my office, please text me when you arrive and I will let you know when I am ready for you to come up. Thank you!

Print Name: _____

Signed: _____ **Date** _____

Updated 6/30/2025