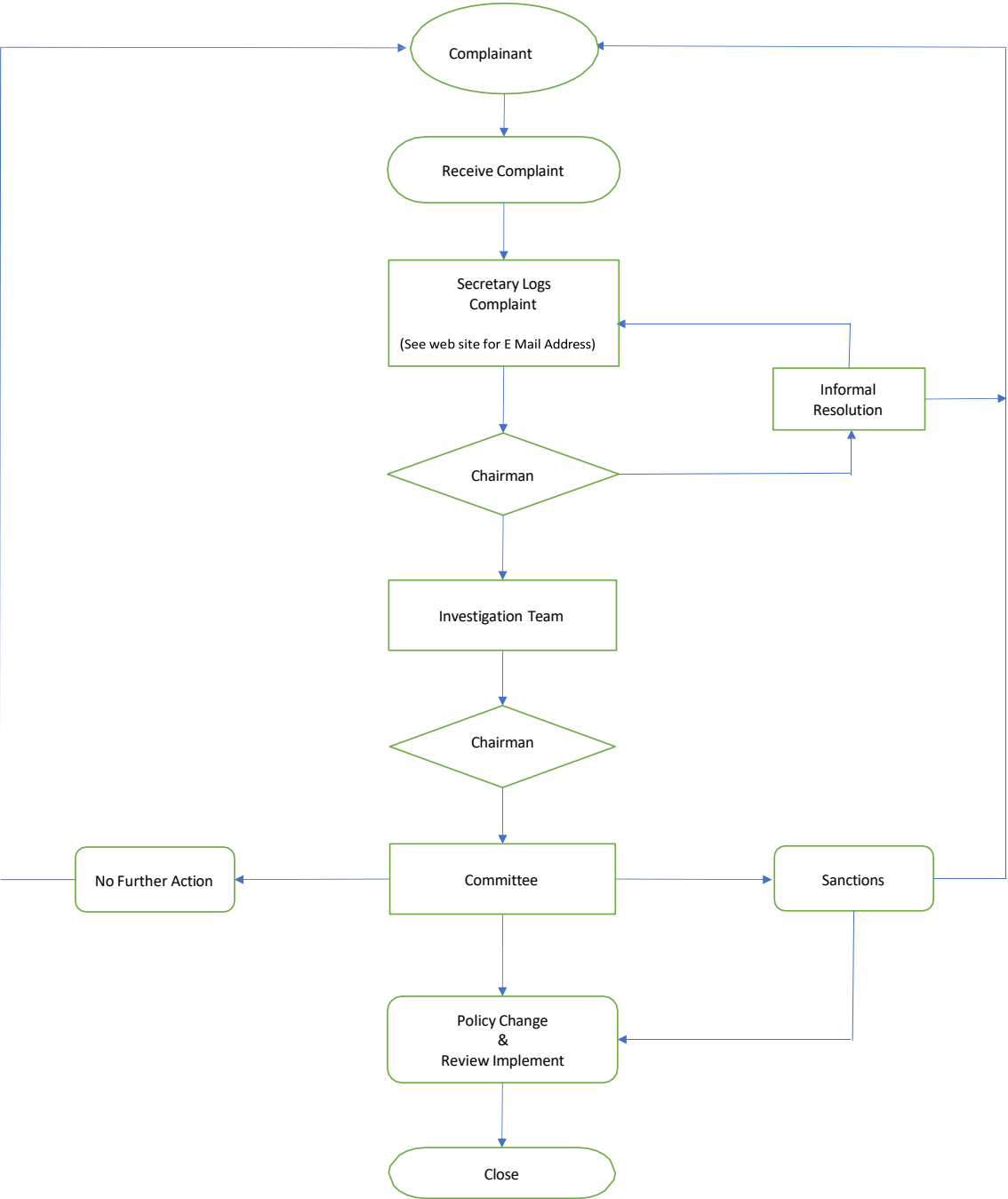


Scunthorpe and Grimsby Advanced Motorists

Group Complaints Policy Flow Chart



1st June 2020

Issue 1

Revision 1

Review August 2025