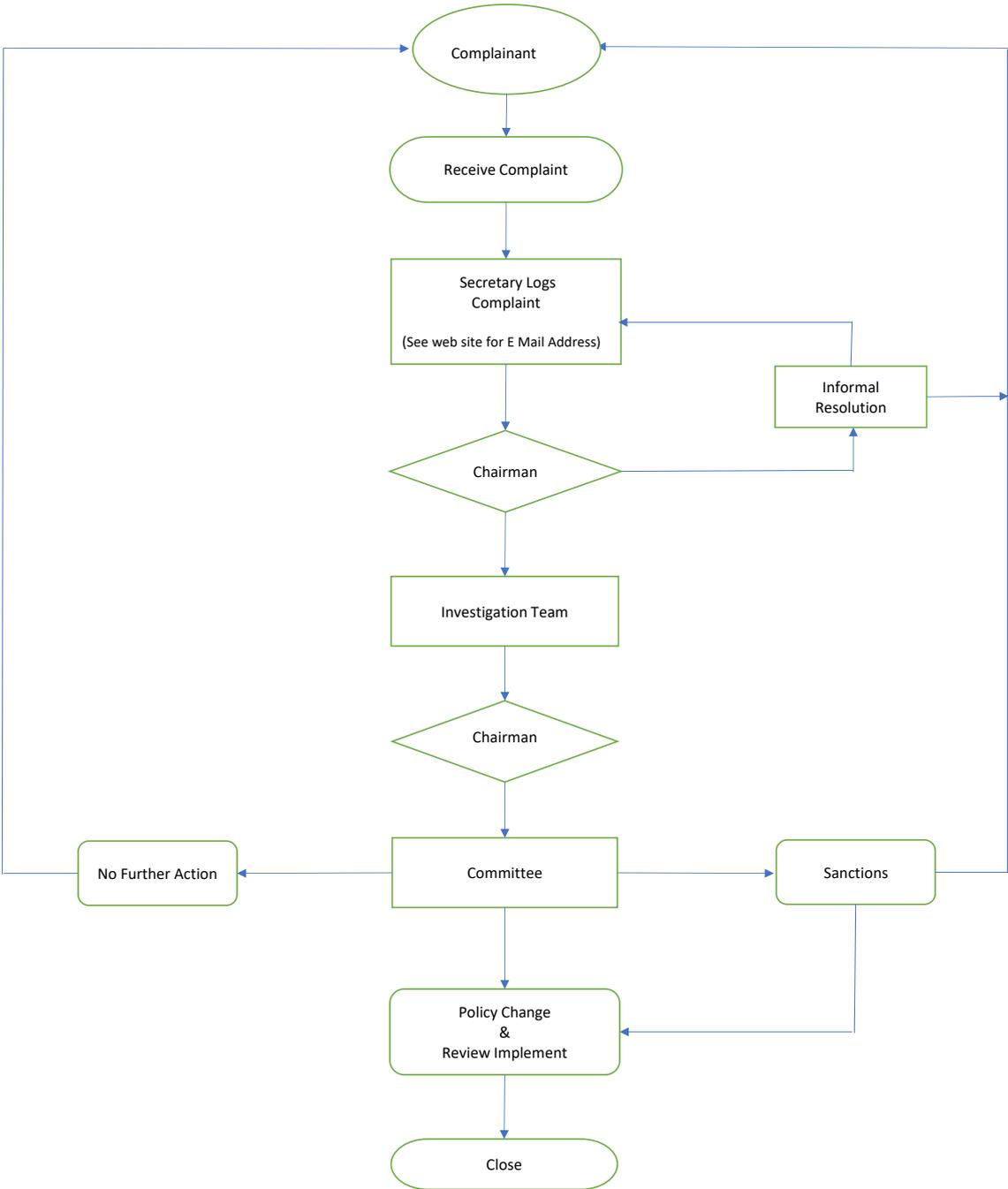


**Scunthorpe and Grimsby Advanced Motorists**

Group Complaints Policy Flow Chart



1st June 2020

Issue 1

Revision 1

Review 12th July 2023