



WARRANTY & SERVICE BOOKLET



Dear Valued Customer,

Congratulations on the purchase of your new T3 TRAILER.

With the Top Tier Trailers Ltd Warranty, you can protect your investment from unforeseen failure of certain items. To maintain and gain the full benefits of the Top Tier Trailers Ltd Warranty, we ask that you read this booklet, the "Warranty & Service Handbook" before first using your T3 Trailer and/or, if needed, completing a Warranty Claim. The Top Tier Trailers Ltd Warranty is not an Insurance Policy, and we strongly recommend that the Purchaser undertake a suitable Insurance Policy to protect their asset in the event of any unforeseen circumstances.

Should you have any questions regarding the above information or need recommendations on Insurance Agents who specialise in T3 Trailers, please do not hesitate to contact Top Tier Trailers Ltd.

Top Tier Trailers Ltd warrants that, subject to the terms and conditions in this Warranty and Service Handbook, all parts of our manufacture and assembly of the T3 Trailer will be free from defects in material and workmanship for 1 year (12 months) from the date of invoice/first purchase. Subject to the terms and conditions in this Warranty and Service Handbook, any defects in the original material or manufacture will be corrected for the original purchaser of the T3 without charge for any parts or labour accrued in that rectification.

WARRANTY

Subject to the terms and conditions as listed in this Warranty and Service Handbook, Top Tier Trailers Ltd warrants that for one year (12 months) from the date of invoice/ first purchase ("Warranty Term"), any items of the T3 Trailer that are of Top Tier Trailers Ltd manufacture will be free from defects in material and workmanship under normal use. Our goods come with guarantees that cannot be excluded under the Consumer Guarantees Act. You are entitled to have T3 Trailer parts repaired or replaced at the manufacturer's discretion if subject to a manufacturing fault or defect.

WARRANTY PROCESS AND TERMS

1. If work under the Top Tier Trailers Ltd Warranty is required, the Purchaser must correctly fill out the warranty claim form on the website and submit it for approval by the Top Tier Trailers Ltd Warranty Department.
2. Top Tier Trailers Ltd will not reimburse costs of repairs performed by other companies without prior written consent from Top Tier Trailers Ltd.
3. Any Warranty claim must be accompanied by:
 - a) proof of purchase copy of original invoice for the T3 Trailer
 - b) full details including photographs and description of the alleged defect
 - c) Original Purchaser's contact information including full name, email address, and phone number
 - d) Registration number for the T3 Trailer
 - e) Proof of Preventative Maintenance Servicing (including a copy of the Receipt) by the Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Repair Agent

Failure to provide the above information may cause delays in the processing of your Warranty Claim.

- Warranty and Service Handbook
- Registration Paperwork
- Final Invoice
- Air Conditioner Manual (if installed)
- Air Annex Diagram (if supplied)
- Gas – Flexible Hose Certification
- Gas – BBQ/Stove Fixing Certification
- Terms and Conditions of Trade

I/we have inspected the interior and exterior of the T3 Trailer and I/we are satisfied that the T3 Trailer is of sound quality and is free from defects in material and workmanship. I/we agree that all additional items have been received by us/me the Purchaser.

Name: _____	Name: _____
Signature: _____	Signature: _____
Date: _____	Date: _____

4. If an inspection of the T3 Trailer is required, the Purchaser must make the T3 Trailer available to the main Top Tier Trailers Ltd manufacturing Dealership where the Top Tier T3 Trailer was sold, or an Authorised Top Tier Trailers Ltd Repair Agent as per the direction of Top Tier Trailers Ltd Warranty Department. Should this inspection not find that the alleged defect is attributable to Top Tier Trailers Ltd, the Purchaser must pay the Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Repair Agent as per current labour costs to undertake this inspection.
5. If an inspection by a non-authorised Top Tier Trailers Ltd Repair Agent is necessary, a recognised T3 Trailer, Caravan, or RV repairer must be used and must be approved by Top Tier Trailers Ltd prior to the inspection being undertaken. The reimbursable cost for this initial inspection borne by Top Tier Trailers Ltd is capped at \$80.00, and any cost over this amount is the responsibility of the Purchaser. If such inspection and testing find no defect attributable to Top Tier Trailers Ltd in the T3 Trailer, the Purchaser must pay the non-authorised Top Tier Trailers Ltd Repair Agent as per their current labour and testing costs for this inspection.
6. If an inspection and testing reveal defects in the T3 Trailer, and the warranty claim is approved, Top Tier Trailers Ltd Warranty Department will contact the Purchaser to arrange a suitable time for the Purchaser to make the T3 Trailer available at their closest Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Repair Agent.
7. Warranty Claims will be processed, and the Purchaser notified within fourteen (14) days of Top Tier Trailers Ltd receiving the Warranty Claim Form. Only approved warranty claim repairs will be completed during this booking. Should the Purchaser find further issues prior to delivering the T3 Trailer to have the warranty repairs completed, then they must submit a new Warranty Claim for these issues. If these issues are not approved by the Top Tier Trailers Ltd Warranty Department prior to the original warranty repair booking or there is insufficient time at the original booking time if further warranty claims are approved, Top Tier Trailers Ltd may require the T3 Trailer to be made available at a later date to have the new warranty claim repairs completed.

8. In the event that the Purchaser may have to lodge a claim under this Warranty, it is possible that the repairs or the handling of such warranty claim may be delayed if the details on the Warranty Registration Certificate are not completed and forwarded to the place of purchase within seven (7) days of purchase.

9. Top Tier Trailers Ltd one year (12 month) Warranty only applies to items sold as “NEW” and does not extend to any items sold as “ex-demonstrator” or “as is where is” unless specifically stated otherwise by Top Tier Trailers Ltd in writing.

10. If a Warranty Claim is to be made, the T3 Trailer is not to be delivered to Top Tier Trailers Ltd Dealers .Repair Agents during periods where the Top Tier Trailers Ltd Dealerships and Top Tier Trailers Ltd Repair Agents are closed. Deliveries are to be made during business hours.

DECLARATION BY THE PURCHASER:

I/we confirm that I/we have received, read, understand and agree to the terms and conditions of the Top Tier Trailers Ltd Warranty outlined in the “Warranty and Service Handbook” and in particular I/we are aware of and note the important sections mentioned in the handbook below and that failure to adhere to these will void my warranty:

- Preventative maintenance service schedule
- Pre-travel checklist
- Important items of note
- T3 trailer care

I/we certify that answers noted in handwriting have been checked by us/me and are correct. I/we confirm that the Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Selling Agent has provided us/me with the following documents and explained clearly the operations of our T3 Trailer

(Model) _____ (VIN) _____

DECLARATION BY THE DEALER:

I hereby confirm that the T3 Trailer (Model)_____

(VIN) _____ has been delivered to the Purchaser in a roadworthy condition and in accordance with the relevant NZTA Legislation. I confirm that I have provided the Purchaser with the following documents and had them complete the Customer Delivery Report and Declaration by the Purchaser.

- Warranty and Service Handbook
- Registration Paperwork
- Final Invoice
- Gas – Flexible Hose Certification
- Gas – BBQ/Stove Fixing Certification
- Terms and Conditions of Trade

I confirm I have clearly explained the operations of the T3 Trailer to the Purchaser and answered any questions they had in relation to the T3 Trailer.

DEALERS REPRESENTATIVE

Name: _____

Signature: _____

Date: _____

TERMS AND CONDITIONS

1. Subject to the terms and conditions of this Warranty, the Authorised Top Tier Trailers Ltd Selling Agent may, at its absolute discretion, advise the Top Tier Trailers Ltd Warranty Claims Department to consider a request from the Purchaser to repair or replace any damaged parts which are covered under the Top Tier Trailers Ltd Warranty. Any warranty claim must be made by the original Purchaser during the Warranty Term. It is the responsibility and obligation of the Purchaser to contact the Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Selling Agent they purchased the T3 Trailer from as soon as possible after a fault becomes apparent.
2. Benefits conferred by the Top Tier Trailers Ltd Warranty on the Purchaser are in addition to any other rights and remedies available under the Consumer Guarantees Act.
3. This Warranty covers the original T3 only. This only includes the following items:
 - General plumbing;
 - General electrical wiring and fitting;
 - Exterior panels;
 - The chassis.
4. The Purchaser must bear the cost of transport of the T3 Trailer to and from Top Tier Trailers Ltd , or an Authorised Top Tier Trailers Ltd Repair Agent, and all insurance costs of the T3 Trailer. This includes any fees for maintenance service, consumables, removal and refitting of appliances, towing fees or travelling time which may be required by a repairer to perform warranty repairs. Top Tier Trailers Ltd or the Authorised Top Tier Trailers Ltd Repair Agent will not be liable for the disrupted travel plans, accommodation or other associated costs whilst repairs are carried out to the T3 Trailer in the event of an approved Warranty Claim. It is the Purchaser's responsibility to deliver the T3 Trailer to an authorised repairer on the event of an approved warranty claim. In the case of rectification of claims deemed to be major, the T3 Trailer must be returned to Top Tier Trailers Ltd to have repairs completed; this is at the purchaser's expense

5. The repair or replacement of the T3 Trailer or defective part is the absolute limit of Top Tier Trailers Ltd liability under the Top Tier Trailers Ltd Warranty.

6. Replacement parts are not required to be identical to the original; these replacements may be similar and will be determined by the manufacture/repairer/availability.

7. The Top Tier Trailers Ltd Warranty is only provided to the original Purchaser of the Trailer and is not transferable.

8. This Warranty is void if the T3 Trailer has been leased, hired or loaned or is used on commercial applications or the Warranty Terms and Conditions have not been adhered to.

9. This Warranty does not cover the following items:

- The wheels falling off or wheel nuts becoming loose once the camper trailer leaves the Top Tier Trailers Ltd Dealership; it is the Purchaser's responsibility to check all wheel nuts, bearings and wheel components prior to traveling with the T3 Trailer.
- Brakes or tyres, wheel bearings and general wear and tear items.
- Accessories or parts not of Top Tier Trailers Ltd origin supplied with the camper; these are warranted by the manufacturer of the accessories or parts.
- Tents and accessories including canvas are supplied in new condition at the time of purchase; to this end, no warranties are extended to tents and accessories, pegs, poles, etc. due to the nature and use and handling tents and the terrain where they are used.
- Zips and Screens are not covered.
- Paint and road inflicted damage such as stone chipping and rust and corrosion.
- Defects resulting from overloading, misuse, negligence, accident, or any other cause beyond the control of Top Tier Trailers Ltd.

- Any rectification, modification or other work required due to alterations in legislation, or due to any other reason, which occurs after manufacture of the T3 Trailer.
- Any consequential damages or repair work necessitated due to the continued usage or towing after a defect has, or should have become apparent to the Purchaser.
- Defects resulting from the Purchaser's failure to properly use, operate or maintain the T3 Trailer in accordance with Top Tier Trailers Ltd instructions, recommendations or specifications including environment, temperature, water, fire, humidity, pressure, stress, acts of God or similar.
- Defects resulting from a failure to service the T3 Trailer in accordance with the Preventative Maintenance Service Requirements contained in this Warranty and Service Handbook.
- Over inflation of the air-annex above 7Psi
- Defects resulting from circumstances that would have been avoided if the Pre-travel Checklist contained in this booklet had been followed.
- Defects resulting from using unauthorised parts or accessories on or in relation to the T3 Trailer.
- Defects resulting from using the T3 Trailer other than for the purpose for which it was designed.
- Defects resulting from the Purchaser's failure to follow the T3 Trailer Care procedures set out in this Warranty and Service Handbook.
- Water and other damage caused by water crossing, creek crossing, flood waters and other similar conditions.
- Damage or defects caused by excessive speed, impact or use of the T3 Trailer in unsuitable 4WD or off-road conditions.
- Shrinking, fading, punctures or tears to fabric items such as soft furnishings, mattresses and upholstery.
- Damage to surfaces and seals caused by after-treatments such as coatings, protectants and sealants.

- Manufacturer will not warrant damage or soiling caused by dust intrusion into the T3 Trailer.
- Normal wear and tear, deterioration due to exposure or damage due to natural causes.
- Any towing with an incorrect weight distribution or incorrect towing equipment causing an Accident
- Mould or mildew arising from water ingress into the T3 Trailer due to:
 - o Misuse
 - o Top Tier Trailers Ltd Mould Resistant Canvas does not mean the T3 will not go mouldy if left in a damp closed state
 - o Faulty seals (Purchaser is responsible for maintaining the seals)
 - o Not closing lids, doors or compartments correctly
 - o T3 Trailer being left in a damp or wet state.
 - o Tent being left under the seal causing it to act as a wick to draw in water.
- Air conditioner damaged due to water ingress into the T3 trailer.
- Hand brake failure due to travelling with the handbrake on
- Burnt out brakes due to incorrect towing procedure and not using electric brakes correctly
- Rust and/or corrosion.

SERVICE REQUIREMENTS

- Services are not included - they are billed accordingly. In order to maintain the Top Tier Trailers Ltd Warranty, the Purchaser must adhere to the Preventative Maintenance Service Schedule in this Warranty and Service Handbook. Service coupons in the rear of this Warranty and Service Handbook are to be completed at each scheduled service. Failure to adhere to these requirements will void the Top Tier Trailers Ltd Warranty.
- When returning a T3 Trailer for service and repairs all personal property and goods must be removed from the T3 Trailer, no responsibility is accepted for personal property and goods left in the T3 Trailer. If removal of personal property and goods is necessitated the cost to remove will be charged to the customer at current labour rates.
- All compartments and doors must be unlocked, and all padlocks must be removed when the T3 Trailer is delivered to the Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Repair Agent for servicing or repairs.

PRE-TRAVEL CHECKLIST

Interior

- ☐ Roof closed and locked. Make sure there is no canvas tent sticking out underneath the seals.
- ☐ All lockers and drawers securely closed and dead bolts engaged.
- ☐ Secure all appliances.
- ☐ Refrigerator packed securely – door locked.
- ☐ Fire extinguisher fitted and locked.
- ☐ Gas bottles turned off – Gas cooker locked, and stove top lid secured.
- ☐ All large and heavy items in drawers and compartments are secured properly to prevent movement in transport
- ☐ Strip lighting cables have not been damaged during closure of the T3 Trailer
- ☐ Stereo power has been switched off and power isolated at Batteries
- ☐ Air conditioner has been turned off

Exterior

- ☐ Tyres – check pressure and adjust.
- ☐ Check whether wheel nuts are present and tightened to manufacturers specifications.
- ☐ Brakes checked and adjusted.
- ☐ Water tank filled. Note- rear water tank can be filled to help set correct ball weight, it is customers responsibility to check and set ball weight correct before each trip.
- ☐ Lights operating correctly.
- ☐ Wheel bearings checked.
- ☐ Jockey wheel has been raised and secured.
- ☐ Trailer coupling securely locked in position.
- ☐ Doors locked – steps raised and locked in place.
- ☐ Jacks and support legs raised.
- ☐ Release handbrake – remove wheel chocks if used.
- ☐ Safety chains secured.
- ☐ Adjust towing mirrors.
- ☐ Electric extension between car and trailer attached and checked.
- ☐ Air Con Vent Covers are closed
- ☐ 240v electrical lead disconnected.
- ☐ Positive Pressure system has been turned on (if fitted)

Important Items To Note

- Tare weights are estimated only and done with no fluid in tanks.
- If a T3 Trailer is returned after purchase, a 20% of sold price re-stocking fee will apply.
- Smart chargers are not to be left on for extended periods. Once a month open your T3 Trailer to inspect and air it out and run a charge through your batteries; consult your Top Tier Trailers Ltd dealer on this if needed.
- Warranty on non-Top Tier Trailers Ltd items are covered by the item's manufacturer as per their warranty.
- Top Tier Trailers Ltd Warranty will not cover damage due to collision, weather, road conditions, and many other issues out of Top Tier Trailers Ltd's direct responsibility; therefore, it is highly recommended that a suitable Insurance policy is undertaken to protect the purchaser from such loss if incurred. Please consult your Top Tier Trailers Ltd dealer or your insurance agent regarding this matter. In the event the Purchaser requires repairs to their T3 trailer through their insurance agent, Top Tier Trailers Ltd requests that the Purchaser provides Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Repair Agent completing the repairs with the following details:
 - o Insurance Agent Name and Contact information
 - o Claim Number
- Ensure T3 Trailer and tow vehicle are loaded correctly, and correct hitch and towbar heights allow level and safe travel. Excessive tow ball weight will void warranty and insurance claims. If you are unsure about the correct tow vehicle and T3 Trailer levels, please refer to the images below or discuss with Top Tier Trailers Ltd or Authorised Top Tier Trailers Ltd Agent.
- When travelling downhill, you may want to engage a gear 2 gears lower than what you would use to go up the same hill and allow the engine to do the braking. Do not ride the brakes and ensure electric brake controller adjustment is correct and not too high; otherwise, brakes could overheat and cause brake failure, voiding your warranty.

RETURNS

1. You may return a product within 24 Hours of receiving your purchase, provided that you have obtained written approval from Top Tier Trailers Ltd Dealership and the products returned must be in the original unopened, unused and undamaged condition. Any product which has been used, damaged or modified in any way will not be accepted for return.
2. Any opened packaging will not be accepted for return. E.g. Hot water Systems, Fridges, Portable Toilets, Solar Panels, Bearing Kits.
3. Under no circumstances will monies be refunded prior to goods being returned to the Top Tier Trailers Ltd Dealership and checked it as being in the original unopened and undamaged condition.
4. All returns are subject to a 20% of Purchase price restocking and Administration fee which the Purchaser authorises Top Tier Trailers Ltd to be deducted off the balance of the purchase price to be refunded to the Purchaser.
5. Top Tier Trailers Ltd will only refund by direct deposit to the Purchaser once they have received the Purchaser's Banking Details. Top Tier Trailers Ltd will only deposit funds into an account in the name of the Purchaser.
6. Refunds take approximately 5-10 days to process by direct deposit.
7. Purchases must be returned to the place of Purchase with a proof of purchase within the specified period.
8. Top Tier Trailers Ltd will not refund any other costs to the Purchaser for returning the product to Top Tier Trailers Ltd.

T3 Trailer Care

- Open your T3 trailer after all rain events and at least once monthly to inspect for water ingress and condensation. Most seals are adjustable and require regular maintenance (Purchaser's responsibility).
- All T3 trailers with Air Conditioner Vent dust covers fitted under the T3 trailer must have the covers open when the air conditioner is operated and closed when travelling to prevent damage to the air conditioner unit. Failure to do so will void your warranty on these items.
- Clean the T3 Trailer with a mild soapy solution and warm water, and rinse with fresh clean water.
- Do not use solvents or harsh chemicals as paint damage may occur from their use.
- Lubricate hardware with silicone spray (or similar). Do not use grease or similar products as this attracts dust and dirt, etc.
- Clean the outside of the trailer and apply a good quality automotive polish. In addition to making it look great, the polish will help protect the paint and prevent it from fading.
- Beware of the use of pressure washers; we do not recommend the use of pressure cleaners. These are often powerful and can direct spray under trim and damage bodyworks, stickers, and seals, etc. If you choose to use a pressure cleaner, we recommend no greater than a 1500 psi pressure cleaner and use a fan-like nozzle to spread the pressure. If you use a pressure washer on your T3 trailer, make sure you open the T3 trailer up as soon as you have finished to ensure no water has penetrated under the seals. Failure to do this will cause mould and mildew inside the T3 trailer. Please NOTE, there will be no warranty for damage caused by the use of pressure cleaners.
- Because your T3 Trailer often stands in one place for long periods, this can cause tyre walls and inside the treads to crack. Keeping the wheels regularly turned, placing them on tyre-saving devices, or lifting them off the ground helps to cut down the cracking process.
- Check the supplied fire extinguisher and have it either tested or replaced regularly (at least annually).

When camping near the beach or ocean, remember to wash your T3 Trailer and wheel rims regularly with a mild detergent to prevent corrosion and rust. Then spray all exposed areas with a rust preventative spray such as Mako Oil, Lanotech, etc.

- When travelling in dusty conditions, ensure you travel at a speed to minimise dust intrusion.
- Travel at a speed to suit conditions. Limit speed to a maximum of 70km over corrugations and lower tyre pressures on both your tow vehicle and camper trailer, and stop frequently to allow shock absorbers to cool.
- Inspect all seals regularly, lubricate with silicone spray, and ensure there is no damage evident and that the seals are correctly adjusted. It is the responsibility of the purchaser to ensure that seal adjustment is correct. Consult your dealer if needed.
- Limit Jockey wheel travel over uneven ground as excessive movements can cause damage.

PREVENTATIVE MAINTENANCE SERVICE SCHEDULE

First service is to be completed at 1,000km or before 3 months from purchase, whichever comes first, with consecutive services to be completed at 5,000km or before 6 months, then 10,000km or before 12 months from the date of purchase. If the T3 trailer is subject to heavy use, more frequent service intervals will need to be implemented. These services must be carried out at your Top Tier Trailers Ltd Dealership or any Authorised Top Tier Trailers Ltd Service Agent.

It is not Top Tier Trailers Ltd's responsibility to remind the Purchaser when the T3 Trailer is due for each Preventative Maintenance Service. The Purchaser must contact their local Top Tier Trailers Ltd Dealership or Authorised Top Tier Trailers Ltd Repair Agent to arrange a suitable time to have the service completed.

If the T3 Trailer requires warranty work and the Purchaser wishes to have this completed while the T3 trailer is in for its service, this must be submitted and approved by the Top Tier Trailers Ltd Warranty Department prior to booking in for the service.

FAILURE TO COMPLY WITH THE PREVENTATIVE MAINTENANCE SERVICE SCHEDULE REQUIREMENTS WILL VOID THE TOP TIER TRAILERS LTD WARRANTY.

The cost of this service, including consumable items, is the responsibility of the Purchaser and must be paid directly to Top Tier Trailers Ltd.

1,000KM / 3-MONTH Service Checklist

PLEASE NOTIFY US OF ANY REPAIR
WORK POSSIBLY NEEDED PRIOR TO
DROPPING OFF YOUR T3 TRAILER

VIN NUMBER _____ Customer Name _____ Phone _____

Inspect T3 Trailer and note any damage before service is commenced _____

Customer Signature: _____ Date: _____

<ul style="list-style-type: none"><input type="checkbox"/> Check and Lube Coupling and Jockey Wheel<input type="checkbox"/> Check Wheel Bearings for Correct Lubrication and Adjust<input type="checkbox"/> Adjust Brakes<input type="checkbox"/> Check and Adjust Handbrake<input type="checkbox"/> Check all Bolts are Tight if loose tighten and Loctite as required<input type="checkbox"/> Torque stub bolts to 170ft lbs<input type="checkbox"/> Check Suspension for Faults and tighten all bolts and Lube<input type="checkbox"/> Check Wheel Alignment<input type="checkbox"/> Check and Lube Stabiliser Legs<input type="checkbox"/> Check tyres and inflate to appropriate pressure<input type="checkbox"/> Torque Wheel nuts to Manufacturers specifications and mark<input type="checkbox"/> Check Chassis for cracks and damage<input type="checkbox"/> Check Gas system for signs of leakage and damage<input type="checkbox"/> Check Gas Cooker and check flame outs are working	<ul style="list-style-type: none"><input type="checkbox"/> Check 240V System (if Fitted)<input type="checkbox"/> Check water tanks for leakage and Security<input type="checkbox"/> Check water quick releases<input type="checkbox"/> Check Gas Bayonet<input type="checkbox"/> Check Batteries for security and connection<input type="checkbox"/> Check Tail lights for correct operation<input type="checkbox"/> Check operation of Battery Charger<input type="checkbox"/> Check all power Outlets<input type="checkbox"/> Check spare wheels for security and inflation<input type="checkbox"/> Check all Doors and hatches for alignment and sealing and lube hinges and locks<input type="checkbox"/> Check all Seals for alignment and security<input type="checkbox"/> Check operation of Kitchen Slides and Lube<input type="checkbox"/> Check water Pump and hosing and correct operation of spout and switches	<ul style="list-style-type: none"><input type="checkbox"/> Check all cupboard latches and lube<input type="checkbox"/> Check all dead locks for operation<input type="checkbox"/> Check Fridge Slide and lubricate<input type="checkbox"/> Check Fridge locker light (if fitted)<input type="checkbox"/> Check Gas and Jerry Can Mounts<input type="checkbox"/> Check all Canvas and zips<input type="checkbox"/> Check Radio operation<input type="checkbox"/> Check Air Con (if fitted)<input type="checkbox"/> Check internal and Kitchen lights	<ul style="list-style-type: none"><input type="checkbox"/> Check Battery Isolator<input type="checkbox"/> Check Paint for damage<input type="checkbox"/> Check interior trim<input type="checkbox"/> Check VIN plate and Decals<input type="checkbox"/> Check Trailer coupling bolts and condition of coupling<input type="checkbox"/> Check safety chains and D shackles are in good condition<input type="checkbox"/> Check operation of trailer breakaway
FAULTS FOUND: _____ _____ _____ _____ _____ _____ _____			

ALL Service, Repair or Warranty work must be booked in with the service agent in advance prior to dropping off the trailer, your trailer must cleared of all personal belongings, Failure to do this will result in extra charges and delays in the return of your trailer, charges may apply for storage if not collected on time.



Top
Tier
Trailers

78c Stoddard Road, Wesley, Auckland 1041

5,000KM / 6-MONTH **Service Checklist**

**PLEASE NOTIFY US OF ANY REPAIR
WORK POSSIBLY NEEDED PRIOR TO
DROPPING OFF YOUR T3 TRAILER**

VIN NUMBER _____ **Customer Name** _____ **Phone** _____

Inspect T3 Trailer and note any damage before service is commenced _____

Customer Signature: _____ **Date:** _____

- ☐ Check and Lube Coupling and Jockey Wheel
- ☐ Check Wheel Bearings for Correct Lubrication Inspect, repack and Adjust
- ☐ Check and Adjust Brakes
- ☐ Check and Adjust Handbrake
- ☐ Check all Bolts are Tight if loose tighten and Loctite as required
- ☐ Torque stub bolts to 170ft lbs
- ☐ Check Suspension for Faults and tighten all bolts and Lube
- ☐ Check Wheel Alignment
- ☐ Check and Lube Stabiliser Legs
- ☐ Check tyres and inflate to appropriate pressure
- ☐ Torque Wheel nuts to Manufacturers specifications and mark
- ☐ Check Chassis for cracks and damage
- ☐ Check Gas system for signs of leakage and damage
- ☐ Check Gas Cooker and check flame outs are working

- ☐ Check 240V System (if Fitted)
- ☐ Check water tanks for leakage and Security
- ☐ Check water quick releases
- ☐ Check Gas Bayonet
- ☐ Check Batteries for security and connection
- ☐ Check Tail lights for correct operation
- ☐ Check operation of Battery Charger
- ☐ Check all power Outlets
- ☐ Check spare wheels for security and inflation
- ☐ Check all Doors and hatches for alignment and sealing and lube hinges and locks
- ☐ Check all Seals for alignment and security
- ☐ Check operation of Kitchen Slides and Lube
- ☐ Check water Pump and hosing and correct operation of spout and switches
- ☐ Check all cupboard latches and lube

- ☐ Check all dead locks for operation
- ☐ Check Fridge Slide and Lubricate
- ☐ Check Fridge locker light (if fitted)
- ☐ Check Gas and Jerry Can Mounts
- ☐ Check all Canvas and zips
- ☐ Check Radio operation
- ☐ Check Air Con (if fitted)
- ☐ Check internal and Kitchen lights
- ☐ Check Battery Isolator

- ☐ Check Paint for damage
- ☐ Check interior trim
- ☐ Check VIN plate and Decals
- ☐ Check Trailer coupling bolts and condition of coupling
- ☐ Check safety chains and D shackles are in good condition
- ☐ Check operation of trailer breakaway

FAULTS FOUND: _____

ALL Service, Repair or Warranty work must be booked in with the service agent in advance prior to dropping off the trailer, your trailer must be cleared of all personal belongings, Failure to do this will result in extra charges and delays in the return of your trailer, charges may apply for storage if not collected on time.

10,000KM / ANNUAL Service Checklist

PLEASE NOTIFY US OF ANY REPAIR
WORK POSSIBLY NEEDED PRIOR TO
DROPPING OFF YOUR T3 TRAILER

VIN NUMBER _____ Customer Name _____ Phone _____

Inspect T3 Trailer and note any damage before service is commenced _____

Customer Signature: _____ Date: _____

<ul style="list-style-type: none"><input type="checkbox"/> Check and Lube Coupling and Jockey Wheel<input type="checkbox"/> Check Wheel Bearings for Correct Lubrication, inspect repack and Adjust Replace if necessary<input type="checkbox"/> Check and Adjust Brakes<input type="checkbox"/> Check and Adjust Handbrake<input type="checkbox"/> Check all Bolts are Tight if loose tighten and Loctite as required<input type="checkbox"/> Torque stub bolts to 170ft lbs<input type="checkbox"/> Check Suspension for Faults and tighten all bolts and Lube<input type="checkbox"/> Check Wheel Alignment<input type="checkbox"/> Check and Lube Stabiliser Legs<input type="checkbox"/> Check tyres and inflate to appropriate pressure<input type="checkbox"/> Torque Wheel nuts to Manufacturers specifications and mark<input type="checkbox"/> Check Chassis for cracks and damage<input type="checkbox"/> Check Gas system for signs of leakage and damage<input type="checkbox"/> Check Gas Cooker and check flame outs are working	<ul style="list-style-type: none"><input type="checkbox"/> Check 240V System (if Fitted)<input type="checkbox"/> Check water tanks for leakage and Security<input type="checkbox"/> Check water quick releases<input type="checkbox"/> Check Gas Bayonet<input type="checkbox"/> Check Batteries for security and connection<input type="checkbox"/> Check Tail lights for correct operation<input type="checkbox"/> Check operation of Battery Charger<input type="checkbox"/> Check all power Outlets<input type="checkbox"/> Check spare wheels for security and inflation<input type="checkbox"/> Check all Doors and hatches for alignment and sealing and lube hinges and locks<input type="checkbox"/> Check all Seals for alignment and security<input type="checkbox"/> Check operation of Kitchen Slides and Lube<input type="checkbox"/> Check water Pump and hosing and correct operation of spout and switches<input type="checkbox"/> Check all cupboard latches and lube	<ul style="list-style-type: none"><input type="checkbox"/> Check all dead locks for operation<input type="checkbox"/> Check Fridge Slide and lubricate<input type="checkbox"/> Check Fridge locker light (if fitted)<input type="checkbox"/> Check Gas and Jerry Can Mounts<input type="checkbox"/> Check all Canvas and zips<input type="checkbox"/> Check Radio operation<input type="checkbox"/> Check Air Con (if fitted)<input type="checkbox"/> Check internal and Kitchen lights<input type="checkbox"/> Check Battery Isolator	<ul style="list-style-type: none"><input type="checkbox"/> Check Paint for damage<input type="checkbox"/> Check interior trim<input type="checkbox"/> Check VIN plate and Decals<input type="checkbox"/> Check Trailer coupling bolts and condition of coupling<input type="checkbox"/> Check safety chains and D shackles are in good condition<input type="checkbox"/> Check operation of trailer breakaway
FAULTS FOUND: _____ _____ _____ _____ _____ _____ _____			

ALL Service, Repair or Warranty work must be booked in with the service agent in advance prior to dropping off the trailer, your trailer must be cleared of all personal belongings, Failure to do this will result in extra charges and delays in the return of your trailer, charges may apply for storage if not collected on time.

RECORD of Service

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FIRST SERVICE 1,000km or 3 months	DATE	REPAIRER STAMP

SECOND SERVICE 5,000km or 6 months	DATE	REPAIRER STAMP

THIRD SERVICE 10,000km or 12 months	DATE	REPAIRER STAMP

FOURTH SERVICE 10,000km or 12 months	DATE	REPAIRER STAMP

FIFTH SERVICE 10,000km or 12 months	DATE	REPAIRER STAMP

SIXTH SERVICE 10,000km or 12 months	DATE	REPAIRER STAMP

TOPTIER TRAILERS WARRANTY REGISTRATION CERTIFICATE | PURCHASER DETAILS

Mr/Mrs/Ms _____ Name _____

Address _____

Suburb _____ State _____ Postcode _____

Telephone (BH) _____ (AH) _____ (Mobile) _____

Email _____

Model of T3 Trailer _____

VIN Number _____ Registration Number _____ Air Conditioner Installed ☐ YES ☐ NO

Purchased From _____ Date of Purchase _____

Notes _____