

MOOLALAH HAIR EXTENSIONS LLC PRIVACY POLICY

LAST UPDATED: NOVEMBER 12, 2024

This privacy policy for Moolalah Hair Extensions LLC (“Company,” “we,” “us,” or “our”) outlines how we collect, use, and protect your data when you interact with our website at <https://www.moolalahhair.com> and any other website of ours that links to this privacy policy. By using our website and any other website that links to this policy, you agree to the terms outlined in this policy.

Information We Collect

We may collect the following types of information:

- **Personal Information:** This includes your name, email address, shipping address, billing address, phone number, and payment details.
- **Non-Personal Information:** This includes your IP address, browser type, device information, and usage data collected through cookies.
- **Transaction Data:** When you make a purchase, we collect information about the products you purchase, the payment method, and the shipping details.

How We Use Your Information

We may use the collected information for the following purposes:

- **Order Processing:** To fulfill your orders, process payments, and communicate about your order status.
- **Customer Support:** To respond to inquiries, resolve issues, and provide assistance.
- **Marketing:** To send you promotional emails or newsletters (you can opt-out at any time).
- **Improvement of Services:** To analyze trends and improve the user experience on our website.

Sharing Your Information

We do not sell, rent, or share your personal information with third parties, except in the following situations:

- **Service Providers:** We may share your data with third-party service providers, such as payment processors (e.g., Square), shipping carriers, and email marketing platforms, to help us fulfill orders and provide customer service.
- **Legal Compliance:** We may disclose your information to comply with applicable laws or respond to legal requests from government authorities.

Data Security

We implement security measures to protect your personal data. However, no method of transmission over the internet or electronic storage is 100% secure. While we strive to protect your personal information, we cannot guarantee its absolute security.

Your Rights

You have the right to:

- Access and Correct your personal data.
- Request Deletion of your personal information, subject to certain legal obligations.
- Opt-Out of any Marketing Communications by clicking "unsubscribe" in any marketing email you receive.

Cookies

We use cookies to improve your shopping experience. Cookies are small files stored on your device that help us analyze website traffic and tailor your experience. You can manage cookies through your browser settings.

Changes to This Policy

We may update this Privacy Policy from time to time and will post the revised policy on our website. Please review this policy periodically for updates.

Contact Us

If you have any questions about this Privacy Policy, please contact Moolalah Hair Extensions LLC at:

customerservice@moolalahhair.com

(757) 201-4795