



Website Terms & Conditions

Effective Date: 26/09/2025

Business Name: Tuff on Grime

By using this website, you agree to these terms. Please read them carefully.

1. Use of Website

- You may browse and use this site for lawful purposes only.
- You agree not to misuse the website or attempt unauthorised access.

2. Services

- We act as a management service, connecting clients with subcontracted cleaning providers.
- Service details, pricing, and availability may vary and will be confirmed at the time of booking.
- We reserve the right to refuse or cancel bookings at our discretion.

3. Subcontractors

- All cleaning is carried out by vetted subcontractors.
- While we ensure high standards, subcontractors are responsible for their own work performance and liability.

4. Payments & Cancellations

- Payment terms will be agreed before booking.
- Cancellations must be made [X hours/days] in advance or a cancellation fee may apply.

5. Liability

- We do not accept liability for indirect or consequential losses.
- Our total liability shall not exceed the total price paid for the relevant service.

6. Intellectual Property

- All website content, branding, and materials are owned by us and must not be copied or reproduced without permission.

7. Governing Law

- These terms are governed by the laws of England and Wales.
- Any disputes will be subject to the exclusive jurisdiction of the English courts.