



NEW CLIENT

Documents

Good Hund Dog Training

Hello!

I'm so thrilled you've chosen Good Hund to support you and your dog on your journey. I am so passionate about helping dogs and their owners have the best partnership possible.

I'm here for you every step of the way. No question is too silly, no concern too minor. **No matter the time of day, don't hesitate to send me a Facebook message, text, or email with questions, concerns, or dog jokes.**



About Me



KEELEY SCHRADER

GOOD HUND DOG TRAINING

I started Good Hund after moving to Okinawa in May 2025. I am pursuing my professional dog training certification from the International Association of Canine Professionals. I have been professionally training horses since 2014, and have been helping dog owners solve behavioral and obedience issues for years. After training my pup as my Service Dog and earning my Bachelor's of Science in Psychology, I decided I wanted to pursue a career in dog training.



When I'm not spending time with my dog or yours I love to ride horses, examine plants and animals, and read research articles.

How to reach me

Contact Details

✉ goodhunddogtraining@gmail.com

☎ +1 815 922 2521

📘 Good Hund Dog Training

Hours

☑ M - F 9:00am - 5:00pm

Response Time

🕒 1-6 hours M-F
🕒 1-12 hours Saturday and Sunday

GOOD HUND DOG TRAINING

Policies & Procedures



01 Cancellation Policy:

- **Non-refundable**: Please note that at my discretion, all training sessions are non-refundable once they have begun.
- **Validity**: Lessons purchased are valid for use within 12 months from the date of purchase.
- **Cancellation Notice**: I kindly request you give me four (4) hour notice before cancelling or rescheduling a session, or 50% of the cost of the session will be added to your invoice. That being said, I do understand that life is unpredictable!

02 Payment:

- **Payment in Advance**: All lessons must be paid in full prior to commencement.
- **Payment Methods**: Payments can be made online via PayPal, Venmo, Zelle, or bank transfer at the time of booking. This flexibility is designed to accommodate your preferred method of transaction.

03 Safety Protocols:

- **Equipment Check**: Ensure that equipment used, such as leashes and collars, is in good condition to prevent any accidents.
- **Health and Safety**: Any health issues should be cleared by a vet prior to training. This is to ensure the safety and well-being of all participants, both canine and human. Bite history must be disclosed prior to consultation/sessions.

HOW TO PREPARE FOR SESSIONS

Client Checklist

To help you and your dog get the most out of each training session, please follow these guidelines:

FEEDING

Please do not feed your dog before the lesson. A light meal a few hours beforehand is okay, but a full stomach can make training uncomfortable and less effective.

EXERCISE

Avoid heavy exercise before your training session. Too much physical activity beforehand can lead to fatigue and decreased focus during training. The sweet spot for training is a few hours after exercise, when their mind and body are fulfilled and refreshed!

MEDICAL

Please do not schedule procedures such as vaccinations, dentistry, etc. on the same day as a training session. These procedures can cause fatigue and discomfort, which might affect your dog's ability to fully engage in training.



CHECKLIST

- ☐ My dog is not very full
- ☐ My dog has not had excessive exercise
- ☐ My dog has not had any overly stressful events today

OUTDOOR SESSIONS

Pack Your Bag

Many of our sessions are inside, but if we're working on outdoor skills here's what I'd love you to bring!

01 Your training leash
A 6-10 foot leash is preferred.

02 Collar
The collar your dog normally wears, and any tools (pinch, slip) you would like to use.

03 Treat bag & LOTS of Treats!
Please use a treat pouch (if you own one) to assist with reward timing. Big, easy-to-reach pockets also work.

04 Long line (12-50 ft)
If the session will include skills with a long line, please bring it!

05 Poop bags
It's best to be prepared!

Optional: Training toy
If your dog is toy motivated, bring their favorite reward toy!

When training outside of the home it is especially important to bring special, high-value treats. Small, easy-to-chew pieces are best!



Frequently Asked Questions

How long will it take to reach my training goals?

This varies for every dog - it depends on several factors such as their age, temperament, and the difficulty of the behavior being trained, but really, **how consistently you do your homework directly correlates to your dog's success rate!** Most clients see noticeable improvements within a few weeks, but achieving specific goals takes consistent effort over several months.

Do I really have practice every day?

Yes! You will spend a lot of extra time and money on training if you don't. Everything we do in a session will be lost if you don't practice with your pup. I would love for you to practice the assigned exercises daily, for 5 to 10 minutes. Short, frequent training sessions help keep your dog engaged and prevent both of you from becoming overly tired or frustrated. End on a positive note - keep your dog wanting more!

When will I be able to stop using treats?

Treats are an incredible tool for positive reinforcement, helping your dog learn exactly what is expected of them. As the desired behaviors become more ingrained and automatic, you can reduce the frequency of treats and replace them with other rewards like praise, petting, or play. The key is to phase out treats slowly to ensure that the learned behaviors remain strong! For the best success, ensure that your reward timing is correct, with the treat coming after the behavior and after your marker word ("yes!").

How often is most effective to have sessions with a trainer?

For most dogs, once or twice weekly is best. You will receive the guidance you need and have enough time between sessions to practice the skills you learned. This timeframe allows you to reinforce the skills without overwhelming your dog with new information.

Liability Waiver

This Agreement is between the “Client” named below and Good Hund Dog Training (hereinafter known as “Trainer”), effective as of the date submitted below. For good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, Trainer and Client agree as follows.

Trainer agrees to provide the services indicated below for Client and Client’s dog(s) (“Dog”). Client represents that he/she/they is the legal owner of the dog(s) described below, and Client makes the following representations about their Dog:

Services: Trainer agrees to provide private lessons, classes, or day school services for Client and Dog on an as-needed basis and based on schedule availability, the goal being to teach Client how to train and work with Dog. Services will take place at the Good Hund Dog Training location, the client home, or other location based on the clients’ needs or trainers’ recommendations. Trainer will make reasonable efforts to help Client achieve training and behavior modification goals but makes no guarantee of Dog’s performance or behavior as a result of providing professional animal behavior consultation. Client understands that they and members of the household must follow Trainer’s instructions without modification, work with

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Dog daily as recommended, and constantly reinforce training being given to Dog. Client agrees to maintain Dog's training after the training program is complete and understands that because the training of Dog is a fluid process, not fully in the control of any party, there are no guarantees of any specific result, and there will be no refunds for this training.

Cancellation and Payment Policy: If Client fails to give at least 4 hours cancellation notice, or is not present at time of scheduled appointment, an additional fee of 50% of the standard lesson price will be charged as a cancellation fee for the missed appointment. Client will retain the session as part of their package and may reschedule the service. If client fails to pay an amount when due, the trainer shall be entitled to suspend or cancel client's program and to require immediate payment of all unpaid balances. No refunds are offered on training packages, and all classes must be completed within 12 months of the date of the first session.

Assumption of Risk and Liability Release: Client expressly acknowledges and understands that Trainer's services will be provided in an environment where certain hazards exist, including, but not limited to, debris in the training area, other animals and their owners, training equipment, water, and other hazards.

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With full knowledge and understanding of these risks, Client agrees to assume full responsibility for any injuries or losses that might occur. Client agrees to hold harmless Trainer, its owners, employees, and agents from any and all claims, liability, damage, loss, or expenses arising out of any injury to Client or Client's Dog, or any other person under Client's care, custody or control. Client further agrees and covenants for themselves, their heirs, executors, administrators and anyone else who may claim on Client's behalf to waive, release and discharge Trainer, its owners, employees, and agents from any and all claims arising out of or in connection with these training sessions. In the event of injury to Dog or Trainer's reasonable belief that medical intervention is necessary, Client hereby gives Trainer permission to seek emergency veterinary care, at the expense of the Client.

Indemnification: Client expressly agrees to indemnify and hold harmless Trainer, its owners, employees, and agents, and to pay all losses and damages suffered or incurred, and to defend and indemnify Trainer, its owners, employees, and agents from any claims, demands, lawsuits, losses, costs or expenses, including attorney fees, brought by any third parties arising out of or in connection with Client and Client's Dog and the provision of Trainer's services to same.

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Client Liability: If Dog causes property damage, or bites or injures any dog, animal or person (including but not limited to Trainer and Trainer's agents), during or after the term of this Agreement, Client agrees to pay all resulting losses and damages suffered or incurred. At Trainer's sole election, Trainer's duties hereunder shall terminate if (a) in Trainer's sole judgment Dog is dangerous or vicious to Trainer or any other person or animal, or interferes with the training of other dogs, or (b) Client breaches any term or condition of this Agreement. Upon termination in accordance with the foregoing, Trainer's duties shall terminate but all other provisions of this Agreement shall continue in full force and effect.

Media Release: Client grants to Trainer the right to take photographs and videos of Dog for any or all of the following purposes: 1. Release to media including newspapers and television, 2. Educational or instructional purposes, 3. Publicity, and 4. Trainer publications, presentations, and related uses such as web content, social media and emails.

This Agreement is binding upon Client, spouse of Client, and children of Client and anyone operating under Client's control. This Agreement supersedes all prior discussions, representations, warranties and agreements of the parties, and expresses the entire agreement between Client and Trainer regarding the matters described above. The parties confirm that, except for that which is specifically written in this Agreement, no promises, representations or oral understandings have been made with regard to Dog or anything else.

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Without limiting the generality of the foregoing, Client acknowledges that Trainer has not represented, promised, guaranteed or warranted that Dog will never bite, that Dog will not be dangerous or vicious in the future, that Dog will not exhibit other behavioral problems, or that the results of the training will last for any particular amount of time. This Agreement may be amended only by a written instrument signed by both Client and Trainer.

This written Contract constitutes the entire agreement between The Trainer and The Client and may not be changed except by a written agreement signed by all parties.

Client Signature _____

Date _____