Frequently Asked Questions (FAQ)

1. **How long does it take to complete the creation of my website?**

The delivery time depends on the type of website and the complexity of the project. Generally, it can take between 1 to 2 weeks. These times may vary depending on the availability of the content and the speed of communication.

2. **What is hosting and do you provide it?**

Hosting is the service that makes your website available on the internet. It is the space where your website is stored. At QuickWebs, we use Hostinger servers to store your website. If you want to change servers or manage it yourself later, QuickWebs can transfer the page.

3. **What is a domain and how do I get one?**

A domain is the address of your website on the internet, like www.yourcompany.com. Once the website is created by QuickWebs and stored on Hostinger, it is necessary to assign it a domain so that it can be published and found on the internet. The domain has an annual cost, usually between €5 and €15 per year. We can help you select and register your domain if needed.

4. **Do you make backups of the website?**

Yes, we offer backup services to ensure that your website is protected against any eventuality. Backups can be daily, weekly, or monthly, according to your needs.

5. **Will the website be compatible with mobile devices?**

Yes, all our websites are designed to be fully responsive, which means they will adapt and function correctly on any device, including mobiles and tablets.

6. **What does the Onepage Website option include?**

The Onepage Website includes a single page that contains sections like: header, about us, services/products, testimonials, gallery, contact form, and footer. It is ideal for presenting information clearly and concisely. The price is €95, payable once the website is published.

7. **What does the Standard Website option include?**

The Standard Website includes several pages such as: home, about us, services/products, blog, gallery/portfolio, testimonials, contact, and any other specific page your business needs. This allows for a more detailed structure and navigation. The price is €195, payable once the website is published.

8. **What payment methods do you accept?**

Payment will be made through PayPal.

9. **Can you integrate my website with social networks?**

Yes, we can integrate your website with your social media profiles.

10. **How do you ensure the security of my website?**

We implement various security measures such as SSL certificates, firewalls, and regular software updates to protect your website against cyber threats.

11. **What information and material do I need to provide to start the project?**

We need content such as texts, images, logos, and any other material you want to include on your website. We also require details about your design preferences, site structure, and any special functionality you need. All this information is completed in a template that will be sent to the client.

12. **What if I don't have content for my website?**

We can help you with content writing services. Our team can create attractive texts and professional visuals for your website.

13. **Can stock images be used on my website?**

Yes, we can use high-quality stock images to complement the design of your website. We can also acquire specific images according to your needs.

14. **Can I see examples of websites to use as a reference?**

Of course, we will send you a document with possible templates that could be used on your website. Alternatively, QuickWebs can also create a custom template.

15. **Is maintenance required once the website is published?**

Generally, some maintenance is required. Sometimes there can be issues with plugins causing incompatibilities or with the template becoming outdated.

16. **Do you offer support after the website is online?**

Yes, for website malfunctions (not due to poor maintenance) there is unlimited warranty. If the template starts to behave unstably due to lack of proper maintenance, you will need to hire a technical service by the hour.

17. Do you provide website maintenance?

Yes, we offer maintenance plans that include content updates, software updates, and security monitoring. This ensures that your website is always up-to-date and functioning correctly. If you want to hire this service, the price is €20 per month. Alternatively, you can hire a service by the hour for €15 per hour. The third option is to transfer the website to the client for self-maintenance.

18. Can I change the design of my website after it is finished?

Yes, you can request design changes. However, some changes may involve additional costs depending on the magnitude and complexity of the modifications.

19. How can I ensure my website complies with privacy and cookie laws?

We can integrate privacy policies and cookie notices into your website to ensure it complies with current laws and regulations, such as GDPR.

20. How can I ensure the protection of personal data on my website?

We implement security measures such as SSL encryption, clear privacy policies, and options for users to manage their personal data, ensuring the protection of sensitive information.

21. What if I am not satisfiedwith the final design of the website?

 Our goal is to ensure your total satisfaction. If you have concerns, we will work with you to resolve them. As a final option, it is also possible to transfer the website to the client for future management.

22. How is communication with QuickWebs carried out?

Communication can be done via email, WhatsApp, and phone.

23. What is the price summary for the services?
- o Onepage Website: €125 (payable once the website is published).
- o Standard Website: €195 (payable once the website is published).
- o Domain: Usually between €5 and €15 per year (managed independently).
- o Monthly maintenance: €20 per month.
- o Hourly maintenance: €15 per hour.