

Ryder Estates Referral Program – Terms & Conditions

Effective Date: 14/10/2025

Program Name: Ryder Estates Referral Program

1. Eligibility

The Program is open to all individuals who wish to refer potential clients to Ryder Estates. Employees, contractors, or direct family members of Ryder Estates are not eligible to receive referral rewards. Referrals must be new clients to Ryder Estates and not currently engaged with the agency. Referrers must provide accurate contact details for both themselves and the person being referred.

2. How the Program Works

A “Referral” occurs when an eligible participant submits a referral form via the Ryder Estates website or another approved channel. Ryder Estates will contact the referred person (“Referral Client”) to discuss their property needs. To qualify for a reward, the Referral Client must complete a successful transaction as described in Section 3.

3. Referral Rewards

The following rewards apply for successful referrals: - \$3,000 AUD – when the Referral Client buys or sells a property through Ryder Estates and the transaction settles. - \$300 AUD – when the Referral Client signs a Property Management agreement with Ryder Estates. - \$250 AUD – when the lease is finalised for that managed property. Rewards are paid via Electronic Funds Transfer (EFT) within 14 days of confirmation of settlement or lease finalisation. Only one referrer is eligible for a reward per transaction. If multiple referrals are received for the same person, the first valid referral received by Ryder Estates will apply. Rewards are non-transferable and not redeemable for any other value or benefit.

4. Conditions of Reward Payment

Referral rewards will only be paid after the referred transaction or lease has been completed or finalised, and all relevant details have been verified by Ryder Estates. Ryder Estates reserves the right to withhold or cancel payments if false, misleading, or incomplete information is provided. The referral reward is a goodwill payment, not a commission, and does not create any employment, agency, or partnership relationship between the referrer and Ryder Estates.

5. Privacy & Consent

By submitting a referral, you consent to Ryder Estates using your personal information for the purpose of administering the Program and communicating with you regarding the referral. All information is handled in accordance with the Ryder Estates Privacy Policy and applicable Australian privacy laws. By referring another person, you confirm that you have obtained their consent for Ryder Estates to contact them regarding property services.

6. Program Modifications & Termination

Ryder Estates reserves the right to amend, suspend, or terminate the Program or these Terms at any time without notice. Any referrals submitted before such changes will be honoured under the

Terms in effect at the time of submission. Ryder Estates may disqualify any participant who breaches these Terms or engages in fraudulent, misleading, or inappropriate conduct.

7. Limitation of Liability

To the extent permitted by law, Ryder Estates accepts no responsibility or liability for any delays in payment processing, incorrect or incomplete referral submissions, or losses or damages arising from participation in the Program. Ryder Estates' decision on eligibility and payment of rewards is final and binding.

8. Governing Law

These Terms are governed by and construed in accordance with the laws of Queensland, Australia. Any disputes will be subject to the exclusive jurisdiction of the courts in Queensland.

9. Contact Information

For questions about these Terms or the Referral Program, please contact: Ryder Estates Email: legal@ryderestates.com Website: www.ryderestates.com