

No Return & No Exchange Policy

This No Return and No Exchange Policy (“Policy”) governs all purchases made through the official website of **Mohan Hub** (“Company”, “we”, “our”, or “us”). By purchasing any product or service from the website, the customer (“you”, “your”, or “user”) acknowledges, understands, and agrees to be bound by the terms and conditions set forth herein.

All sales made through the website are final. The Company follows a strict no return, no refund, and no exchange policy once an order has been successfully placed and processed. No cancellation or modification requests shall be entertained after payment has been completed. The Company shall not be liable to accept any product return or exchange due to change of mind, incorrect selection, or any reason other than those explicitly stated in this Policy.

An exception to the foregoing shall apply only in cases where the product delivered is defective, damaged during transit, or materially different from the item ordered. In such instances, the customer must notify the Company in writing at support@mohanhub.com within twenty-four (24) hours of delivery, accompanied by clear photographic evidence of the defect or discrepancy, along with the order details. Upon verification, the Company may, at its sole discretion, replace the item or provide an appropriate resolution. Failure to report the issue within the stipulated time frame shall be deemed as acceptance of the product without objection, and no further claims shall be entertained.

The Company shall not be responsible for damages arising from improper handling, storage, or use of the product after delivery. Items purchased under promotional offers, discounts, or customized specifications shall strictly remain non-returnable and non-exchangeable under all circumstances.

All products are thoroughly inspected, quality-checked, and securely packaged prior to dispatch. The Company’s liability, in any case, shall be limited solely to the value of the product purchased, and no consequential or incidental damages shall be claimed.

The Company reserves the right to modify, amend, or update this Policy at any time without prior notice. The most recent version of this Policy shall always be available on the website and shall be deemed effective upon publication. Continued use of the website or placement of orders after such modifications shall constitute acceptance of the revised terms.

For any clarification or assistance regarding this Policy, customers may contact us via email at support@mohanhub.com.

