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**TERMS & CONDITIONS OF SALE**

**Effective Date:** 01/03/2025

By purchasing from CITYSPROUT GAME CIC (“we”, “us”, “our”), you agree to these Terms & Conditions.

**1. Ordering & Payments**

* Orders are confirmed upon payment receipt.
* We accept payments through Stripe, a 3rd party payment software.
* Prices exclude VAT.

**2. Shipping & Delivery**

* Orders are dispatched within 3-5 business days. Unless otherwise agreed. Pre-orders are dispatched within 2 months of purchase.
* We deliver globally, at extra cost.
* Customers are responsible for providing accurate delivery details.

**3. Returns & Refunds**

* See our **Returns & Refunds Policy** for details.
* Refunds are processed within 5-10 business days of approval.

**4. Product Liability**

* CitySprout is designed for ages 7+and should be used responsibly.
* We are not liable for improper use of our products.

**5. Governing Law**

These terms are governed by UK law.