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**Privacy Policy**

**Effective Date:** 01/03/2025

CITYSPROUT GAME CIC ("we", "us", "our") is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and store your personal information when you use our website *citysproutgame.co.uk* and purchase our products.

**1. Information We Collect**

We may collect the following types of personal data:

* Name
* Email address
* Billing and shipping address
* Payment details (processed securely via third-party payment providers)
* Purchase history
* IP address and website usage data

**2. How We Use Your Information**

We use your data for:

* Processing and fulfilling orders
* Customer support and inquiries
* Improving our website and services
* Sending marketing emails (only with your consent)
* Legal and accounting purposes

**3. Sharing Your Data**

We do not sell your data. However, we may share it with:

* Payment processors (e.g., Stripe, PayPal)
* Shipping providers (e.g. Royal Mail)
* Legal authorities (if required by law)

**4. Data Security**

We implement security measures to protect your data. However, no online transmission is 100% secure.

**5. Your Rights**

You have the right to:

* Access, update, or delete your data
* Opt out of marketing communications
* Request data portability

To exercise these rights, contact us at citysproutgame@gmail.com

**6. Cookies**

We use cookies to enhance website functionality. By using our site, you agree to our Cookie Policy.

**7. Changes to This Policy**

We may update this policy, and changes will be posted on our website.