

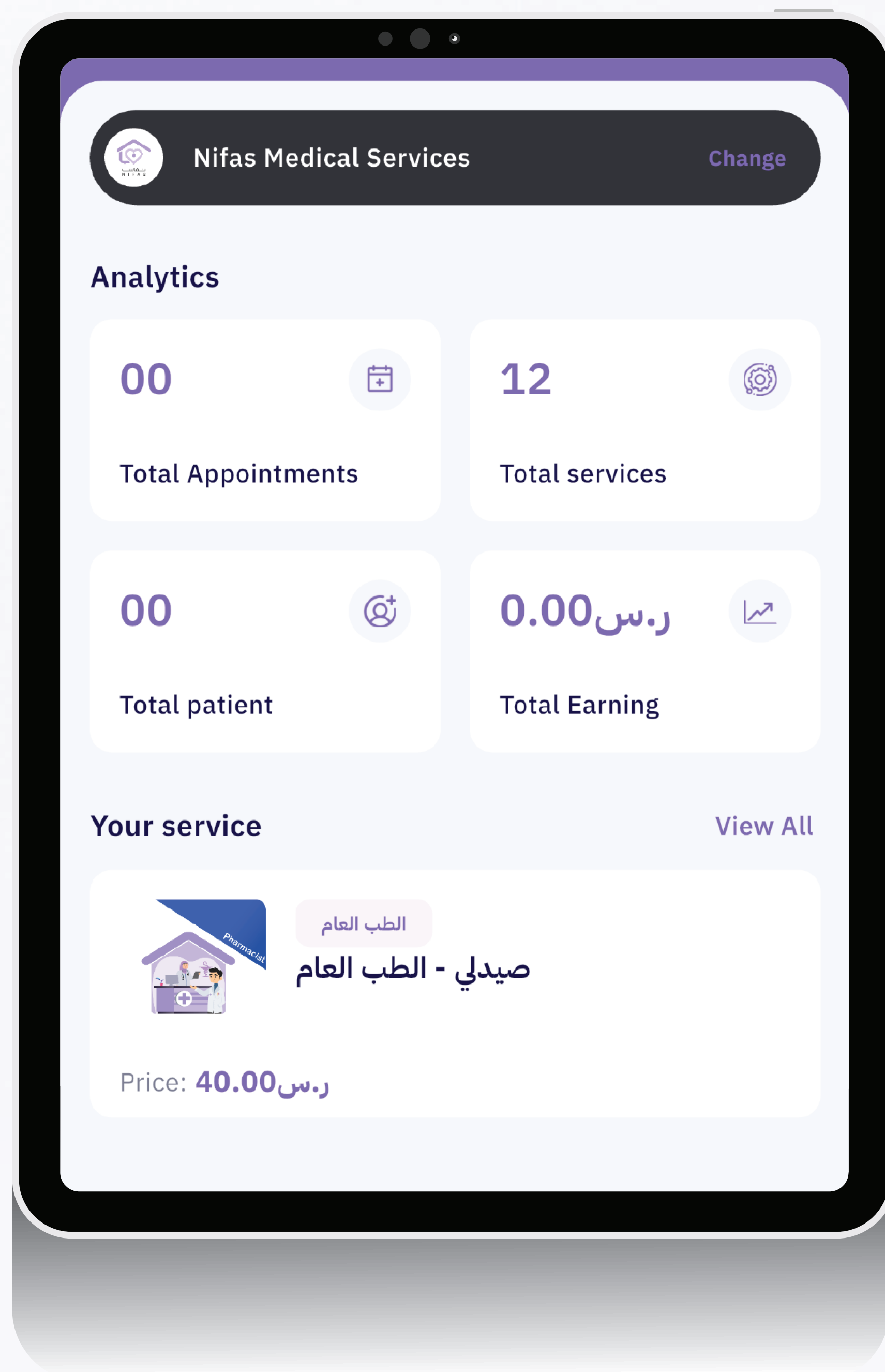
FREQUENTLY ASKED QUESTIONS

FAQ
1.1.02



نفاس
N I F A S

www.nifas.net



WHAT ARE THE SERVICES OF THE NIFAS APPLICATION

- ◆ ONLINE MEDICAL CONSULTATIONS
- ◆ HOME VISITS
- ◆ EDUCATIONAL CONTENT
- ◆ BABY SETTING
- ◆ MOTHER AND CHILD SUPPLIES

WHO IS THE TARGET AUDIENCE

- ◆ Women in the preconception, pregnancy, and puerperal period, and their babies.

WHAT ARE THE METHODS USED TO CONDUCT REMOTE MEDICAL CONSULTATIONS

- ◆ PHONE CALLS
- ◆ VIDEO CALLS
- ◆ TEXT MESSAGES



WHAT ARE THE SPECIALTIES REQUIRED

- ◆ HUMAN MEDICINE (FAMILY, PEDIATRICS,
- ◆ PREVENTIVE, OBSTETRICS AND GYNECOLOGY,
- ◆ PSYCHIATRY, INTERNAL MEDICINE)
- ◆ DENTISTRY
- ◆ NURSING
- ◆ PHYSIOTHERAPY
- ◆ NUTRITION
- ◆ PHARMACOLOGY
- ◆ BREASTFEEDING COUNSELORS AND CONSULTANTS
- ◆ HEALTH EDUCATION
- ◆ PSYCHOLOGIST
- ◆ SOCIOLOGY



WHAT IS THE WORK PROCESS FOR HEALTHCARE PROFESSIONALS AT NIFAS

◆ PART-TIME JOB

WHAT IS THE METHOD OF WORKING WITH THE NIFAS MEDICAL APPLICATION FOR PART-TIMERS

- ◆ Setting appointments from within the application for the time in which medical consultations will be received, at a rate of at least two hours per week, so that it does not conflict with the official working hours of the health practitioner.

HOW DO I KNOW HOW TO USE THE APPLICATION

- ◆ There is an introductory program to explain How to use the application

CLICK HERE



WHAT IS THE DURATION OF THE CONSULTATION

- ◆ 15 minutes for each consultation



WHAT ARE THE REQUIREMENTS FOR REGISTRATION IN THE APPLICATION

- ◆ HEALTH PRACTICE LICENSE CERTIFICATE
- ◆ NO-OBJECTION LETTER FROM THE OFFICIAL INSTITUTION OF THE HEALTH PRACTITIONER

ARE MEDICAL CONSULTATIONS PAID

- ◆ YES

WHAT PERCENTAGE WILL THE HEALTH PRACTITIONER RECEIVE FROM MEDICAL CONSULTATIONS

- ◆ 60% of the full consultation price and the price is determined according to the classification degree of the Saudi Communication For Health specialties



PLEASE ADHERE TO THE FOLLOWING REQUIREMENTS TO ENSURE YOUR ACCOUNT WILL BE ACTIVATED BY OUR MEDICAL TEAM:

- ✓ 1-Name Formatting: The name must be written in both Arabic and English side by side.
- ✓ 2- Language Specification: If the service provider does not speak Arabic, the languages they speak must be listed next to their name.



- ✓ 3- Profile Picture: A personal photo is a mandatory requirement from the Compliance Department at the Ministry of Health, and your account will not be activated without it.
- ✓ 4- Profile Information: Please present your information in bullet points for easy readability by patients. The information must be provided in both Arabic and English and should include:

- ◆ Your title and specialty
- ◆ Field of professional experience
- ◆ Workplace
- ◆ Spoken languages
- ◆ Years of experience
- ◆ Qualifications



- ✓ 5- Professional Registration: As required by the Compliance Department at the Ministry of Health, please enter your valid registration number from the Saudi Commission for Health Specialties (SCFHS) in the "Qualifications" field.
- ✓ 6- IBAN Update: Please update your personal account with your IBAN number to facilitate the transfer of your payments.

