

2025 Q4 REPORT

PATIENT CARE RECORDS PER QUARTER						
	Q1	Q2	Q3	Q4	YTD	%
1 st crew	417	481	526	494	1918	81%
2 nd crew	106	122	97	60	385	16%
3 rd crew	18	6	6	9	39	2%
4 th crew	0	0	0	0	0	0%
Standby	0	2	24	10	36	2%
TOTAL	541	611	653	573	2378	

Transports	387	434	425	395	1641	69%
No transport	154	177	228	178	737	31%

NO TRANSPORT CALLS BY TYPE						
	Q1	Q2	Q3	Q4	YTD	%
Patient refusal	60	54	56	41	211	29%
Canceled	20	17	27	14	78	11%
No EMS Needed	20	45	53	20	138	19%
Treat, No Transport	6	23	45	41	115	16%
Lift Assist/ Other	48	38	47	62	195	26%

CALLS BY RESPONSE AREA						
	Q1	Q2	Q3	Q4	YTD	%
City of Yankton	480	533	553	495	2061	86.7%
L&C Lake Area	20	33	29	23	105	4.4%
Gayville	3	2	11	12	28	1.2%
Volin	3	2	4	2	11	0.5%
Mission Hill	6	12	6	8	32	1.3%
Lesterville	2	2	0	4	8	0.3%
Utica	5	3	5	3	16	0.7%
Irene rural	6	5	7	2	20	0.8%
Other rural	11	16	35	23	85	3.6%
Nebraska	5	3	3	1	12	0.5%
TOTAL	541	611	653	573	2378	100.0%

PATIENTS TRANSFERRED OUT OF AVERA SACRED HEART HOSPITAL

	Q1	Q2	Q3	Q4	YTD	
	55	69	51	58	233	

PAYMENT CLAIMS SENT TO WAYSTAR CLEARINGHOUSE

	Q1	Q2	Q3	Q4	YTD	
	451	507	514	460	1932	

REVENUE VS EXPENSES

	Q1	Q2	Q3	Q4	YTD
<i>Expenses</i>	\$375,248.72	\$347,168.05	\$349,309.21	\$427,301.11	\$1,499,027.09
<i>Revenue</i>	\$263,058.23	\$281,020.16	\$287,300.11	\$253,033.98	\$1,084,412.48
<i>Difference</i>	\$112,190.49	\$66,147.89	\$62,009.10	\$174,267.13	\$414,614.61
<i>Spent budget</i>	25.70%	49.44%	73.34%	102.60%	
<i>Per resident*</i>	\$4.77	\$2.81	\$2.64	\$7.41	\$17.64

* Cost per resident based on population of 23,509 per US Census Bureau figures dated 7/1/2024

2025 MISCELLANEOUS STATISTICS

Most common call complaint	Falls
Notification to enroute time average	1 minute 36 seconds
Busiest days of the week	Friday and Saturday
Busiest times of the day	10:00 AM - 7:00 PM