

Online Store Terms and Conditions

- **1. Introduction** Welcome to the Wyton School Community Association Online Store ("the Store"). By accessing or using our Store, you agree to comply with and be bound by these terms and conditions ("Terms"). If you do not agree to these Terms, please do not use the Store.
- **2. Purpose of the Store** The Store is operated by Wyton School Community Association to support fundraising and the aims of Wyton on the Hill Primary School. All proceeds benefit the work of the school in supporting its pupils.
- 3. User Eligibility The Store is intended for use by individuals who are:
 - At least 18 years of age;
 - Acting on their own behalf or with permission to act on behalf of a child or other individual as required.

4. Products and Pricing

- The Store offers products such as personalised items and crafts created by its contributors.
- Prices are listed in sterling and are subject to change without notice.
- While we strive for accuracy, typographical errors in descriptions or pricing may occur. In such cases, we reserve the right to correct errors and cancel orders if necessary.

5. Orders and Payment

- Orders are processed through card payments using Stripe.
- Payments can be completed at the time of purchase or paid in person in cash.
- You will receive a confirmation email upon successful completion of your order. If you do not receive a confirmation, please contact us at finance@wyton.cambs.sch.uk.

6. Shipping and Delivery

- Shipping options, costs, and estimated delivery times are provided at checkout.
- The Wyton School Community Association is not responsible for delays caused by third-party carriers.
- Orders for physical items are typically fulfilled within 7-10 business days.

7. Returns and Refunds

- Refunds or exchanges are only permitted for defective or incorrect items. Requests must be submitted within 14 days of delivery.
- To request a return or refund, contact finance@wyton.cambs.sch.uk with proof of purchase and details of the issue.

8. User Conduct By using the Store, you agree:

- Not to use the Store for unlawful purposes;
- Not to disrupt or interfere with the Store's operations;
- To provide accurate information during the purchase process.
- **9. Privacy Policy** We respect your privacy. Personal information provided during transactions will only be used in accordance with our Privacy Policy.
- **10. Intellectual Property** All content on the Store, including logos, product descriptions, and images, is the property of Wyton School Community Association or its partners. Unauthorized use or reproduction is prohibited.

11. Disclaimer of Liability

- The Wyton School Community Association makes no guarantees regarding the availability or functionality of the Store.
- To the maximum extent permitted by law, the Wyton School Community Association shall not be liable for any indirect, incidental, or consequential damages arising from the use of the Store.
- **12. Modifications to Terms** The Wyton School Community Association reserves the right to update or modify these Terms at any time. Changes will take effect upon posting to the Store. Continued use of the Store constitutes acceptance of the updated Terms.
- **13. Governing Law** These Terms are governed by the laws of the United Kingdom of Great Britain and Northern Ireland.
- **14. Contact Information** For questions or concerns regarding the Store or these Terms, please contact us at wsca@wyton.cambs.sch.uk

Effective Date: January 2025