

## Privacy Policy/Good Faith Estimates

### **Privacy Policy**

Welcome to Neely Counseling Center! Your privacy is important to us, and we are committed to protecting the personal information you provide. This Privacy Policy outlines how we collect, use, and safeguard your data when you visit our website.

**Information We Collect:** We may collect personal information, such as your name and email address, when you voluntarily submit it through our website forms or other communication channels.

**How We Use Your Information:** We use the information you provide to respond to your inquiries, provide services, and improve our website. We do not share your personal information with third parties without your explicit consent, except as required by law.

**Security Measures:** We employ security measures to protect your information from unauthorized access, disclosure, alteration, or destruction.

**Cookies:** We may use cookies to enhance your experience on our website. You can modify your browser settings to control cookie preferences.

**Links to External Sites:** Our website may contain links to external sites. We are not responsible for the content or privacy practices of these sites.

**Your Consent:** By using our website, you consent to the terms outlined in this Privacy Policy.

**SMS Messaging Policy** At Inspiring Hope Counseling, PLLC, we respect your privacy, especially when it comes to SMS messaging. Here's what you need to know:

**SMS Consent:** We only send SMS messages to individuals who have provided explicit consent to receive them. You can opt-out of these messages at any time through the portal.

**Information Usage:** Your contact information, obtained for SMS communication, will only be used for the purpose specified and will not be shared with third parties without your explicit consent.

**No Spam Guarantee:** We are committed to sending you relevant and valuable information. We do not engage in spamming activities and adhere to anti-spam laws.

**Data Security:** We take measures to secure your contact information and ensure that it is not accessed or misused.

**Opting Out:** If you wish to stop receiving SMS messages from us, simply contact us directly at (210) 673-7970.

**Good Faith Estimate:** You are entitled to receive this “Good Faith Estimate” of what the charges could be for psychotherapy services provided to you. While it is not possible for a psychotherapist to know, in advance, how many psychotherapy sessions may be necessary or appropriate for a given person upon the initiation of psychotherapy. Your total cost of services will depend upon the number of psychotherapy sessions you attend, your individual circumstances, and the type and amount of services that are provided to you. The estimate is not a contract and does not obligate you to obtain any services from the provider(s). Please contact our office for more information about good faith estimate 210-673-7970.