

# The Fundamentals of **ADVOCACY** in health and social care



Health  
Information  
and Quality  
Authority

An tÚdarás Um Fhaisnéis  
agus Cáilíocht Sláinte

Learn more about the fundamentals of advocacy and how to put them into practice.

## ABOUT HIQA

HIQA develops support materials, such as online learning courses, to support staff to implement national standards. These courses can be found on the HIQA Learning Hub.

## ADVOCACY

Advocacy is about supporting and empowering people to communicate their will and preference, securing their human rights, or representing their interests.

## COURSE

This online learning course aims to enhance the understanding of advocacy among service providers and staff working in health and social care services, and to help them support people using services to have their human rights met.

The course is also beneficial to health and social care students, academics, people using services and their families.

## CONTACT US

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*"If staff are trained in advocacy you'll feel more confident that they can, or will, help you"*  
(Nursing home resident)

## ACCESS

If you work in a health or social care service, or are studying in an Irish university or college, you can take the course on **HSELand.ie**, the HSE's online learning and development platform. Certificates of completion will be provided.

If you are not eligible to register on HSELand, you can complete the course on **learning hub** on **www.hiqa.ie**