

Communication aid for nursing staff making a referral to Medical Officer G/P's.

Situation:

I am (name), _____ a nurse on Unit _____

Who Am I speaking to? _____

I am calling about a Resident _____ (name)

Resident age and sex _____

I am calling because I am concerned that (Problems)

Early warning System. Use nursing judgements on these

	3	2	1	0	1	2	3
Respiratory Rate per minute		<8		9-14	15-20	21-29	>30
O2 Sats				95-100		90-95	< 90
Heart rate per minute		<40	40-50	51-100	101-110	111-129	>129
Systolic blood pressure	<70	71-80	81-100	101-160		161-199	>200
Conscious level	unresponsive	Response to pain	Response to voice	Alert	New agitation confusion		
temperature		<35	35.1-36	36.1-38	38.1-38.5	>38.6	
Hourly urine output x 2 hours	<10mls/hr	<30mls/hr	<45mls/hr				
Nausea and vomiting				No nausea	nausea	Vomiting and retching	

If score for resident is 1 2 perform 2 hourly obs and inform nurse in charge

If score of 3 perform 1-2 hourly obs and inform nurse in charge

If score deteriorating or is 4 or more, perform ½ hrly obs and urgent medical opinion,

Alert Score for this resident _____

Allergies _____

• Pain assessment: pain scale (1-10), what the patient was doing when the pain began, anything that increases or decreases the pain. Abbey pain scale shows _____

He/She last had a bowel motion on _____. Their urinary output has been _____

Their dietary intake has been _____. Their fluid intake has been _____

The following information also should be noted from the medical record:

Background:

His/Her condition has changed in the last _____ mins/Hours)

Their last set of obs were at _____ (time)

The Resident's normal condition is _____ (e.g. alert/drowsy/confused, pain free)

• Medication list (Read from Prescription)

• Current diagnostic/lab results (if any)

Assessment:

I think the problem is _____ and I have _____ ...
(e.g. given O₂/analgesia, stopped the infusion)

OR

I am not sure what the problem is but resident _____ is deteriorating

OR

I don't know what's wrong but I am really worried

Recommendation:

I need you to...

Come to see the patient in the next _____ (mins)

AND

Is there anything I need to do in the meantime?

(e.g. stop the fluid/repeat the obs)

Recently seen by Dietician. Anything Significant

Recently seen by Speech and Language. Anything Significant

Any Recent XRAY Reports

Recent Bloods, Are they available

Any weight changes/BMI Changes and what have they been?

Anything significant from Behaviour Monitor charts and what does this information tell you?

Are there any tests, previous investigations/ outstanding consultations