



The Village Residence

'When you look at your life, the greatest happiness's are family happiness's.'

Joyce Brothers.

Date 15.11.2020.

Dear Family Member's of

Making the decision to move into The Village Residence can be one of the most difficult thing that you, your family and your friends have had to face. There are many decisions to be made and arrangements to organise, which can result in you and your family experiencing a wide range of conflicting emotions.

During this stage, be patient as it will take time for you and your family to adjust to the new situation in a new centre. Extended family members may also experience a sense of loss. Any change in care arrangements can be disruptive so understand that there will be an adjustment period for everyone involved. It will also take time for us to get to know you but we want to make sure you feel safe here as a resident in The Village Residence.

Regular visits can enable both you and your relative to feel more at ease. Familiar items, enjoying an activity together, or simply sitting and talking can enable you and your relative to feel more comfortable in your new situation. The important thing for staff is to ensure and facilitate that every visit you make is as rewarding as possible for you.

As a resident, please feel free to become involved in your own care. There will be so many things you know about yourself that we don't. So please feel free to tell us the way you want to live your life. You are the person still in control. One of the things we ask of you respectfully is to become involved in your own individual placement plan. You may not be familiar with this term so please ask a member of staff to explain to you what this involves. They will explain and seek your advice in relation to your individual plan of care. Please give yourself now at this time some space for yourself, but most of all if you have any concerns about the care you or your relative is receiving, please do not hesitate to speak with the Nurse Manager.

With Every Good Wish.

Staff of The Village Residence