

Privacy Policy

In Love & Mercy Marriage Coaching

Effective Date: April 23, 2025

1. Introduction

At In Love & Mercy Marriage Coaching, we respect your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you engage in our coaching services, visit our website, or communicate with us.

By using our services, you consent to the practices described in this policy.

2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, mailing address, and other information you voluntarily provide when booking services or contacting us.
 - **Sensitive Information:** Religious beliefs related to marriage preferences, relationship history, or other personal details shared during coaching sessions.
 - **Payment Information:** Payment details collected via secure third-party payment processors (we do not store your payment information).
 - **Technical Information:** IP address, browser type, and usage data collected through website cookies (if applicable).
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3. How We Use Your Information

We may use your information to:

- Provide coaching services
 - Respond to inquiries and provide customer support
 - Process payments
 - Send updates, appointment reminders, and relevant communications
 - Improve our services and website
 - Maintain records for legal, regulatory, or internal business purposes
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4. Disclosure of Your Information

We do not sell, trade, or rent your personal information to third parties.

We may share your information:

- With trusted service providers who assist in operating our business (e.g., payment processors)
- If required by law, legal process, or government request
- To protect our rights, privacy, safety, or property

All service providers we work with are required to keep your information confidential.

5. Confidentiality of Coaching Sessions

All information shared during coaching sessions is treated as confidential, except where:

- Disclosure is required by law (e.g., imminent risk of harm to yourself or others)
 - The Client provides checked consent via introduction session form to share specific information
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6. Data Retention

We retain personal information for as long as necessary to fulfill the purposes outlined in this policy or as required by law. We take reasonable steps to securely destroy or anonymize information when it is no longer needed.

7. Your Rights

You have the right to:

- Access, update, or correct your personal information
- Request the deletion of your information (subject to legal obligations)
- Withdraw consent for certain uses of your information
- Lodge a complaint with a relevant data protection authority if you believe your rights have been violated

To exercise these rights, please contact us at [inloveandmercymarriagecoaching@gmail.com].

8. Security

We implement appropriate technical and organizational measures to protect your personal information against unauthorized access, disclosure, alteration, or destruction. However, no method of transmission over the internet or method of electronic storage is 100% secure.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be effective upon posting the revised policy on our website or notifying you directly. Your continued use of our services after any changes constitutes your acceptance of the new policy.

10. Contact Us

If you have any questions about this Privacy Policy or how your information is handled, please contact:

In Love & Mercy Marriage Coaching

Email: inloveandmercymarriagecoaching@gmail.com

Website: www.inloveandmercymarriagecoaching.com

Terms and Conditions

1. Agreement to Terms

By accessing and using our website, purchasing products, or engaging in our services, you agree to be bound by these Terms and Conditions.

If you do not agree with any part of these terms, please do not use our services.

2. Services and Products

In Love & Mercy Marriage Coaching provides **coaching** services, online workshops, digital products, and related resources intended for personal development, marital coaching help, and marriage preparation in accordance with Islamic principles.

All services and products are provided “as is” without any guarantees regarding results or outcomes.

3. User Responsibilities

By using our services or purchasing products, you agree to:

- Use the information provided for personal, lawful purposes only
- Not share, copy, resell, or distribute our materials without written permission
- Not misuse the website or attempt to interfere with its functionality

You are responsible for ensuring that any information you provide is accurate and complete.

4. Payment Terms

- Payment for all services and products must be made in full at the time of purchase unless otherwise specified.
 - Accepted payment methods may include PayPal, Stripe, Credit/Debit Card.
 - All prices are listed in USD and are subject to change without notice.
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5. No Refunds Policy

- All sales are final. No refunds or exchanges will be provided for coaching services, digital products, online workshops, or any other purchases, unless required by law.
 - If you have technical issues accessing a digital product, we will work with you to resolve the problem, if problem is technical refund will be issued.
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6. Intellectual Property

All content, products, services, and materials provided through In Love & Mercy, including text, graphics, logos, videos, worksheets, and coaching materials, are the intellectual property of In Love & Mercy unless otherwise stated.

You may not reproduce, copy, modify, distribute, or create derivative works based on our content without express written permission.

7. Disclaimer

- Coaching services and products are intended to support personal growth and marriage preparation and do not guarantee any particular outcome.
- Coaching is not a substitute for mental health therapy, legal advice, medical advice, or religious fatwas.
- We make no warranties or representations regarding the effectiveness, completeness, or suitability of our services for your particular needs.

8. Limitation of Liability

In Love & Mercy Marriage and Coaching shall not be liable for any direct, indirect, incidental, special, consequential, or punitive damages arising out of your use of, or inability to use, our services, products, or website.

By purchasing or using our services, you accept full responsibility for your actions and results.

9. Third-Party Links

Our website or materials may contain links to third-party websites or resources. We are not responsible for the content, privacy policies, or practices of any third-party sites or services.

10. Privacy

Your use of our website and services is also governed by our privacy policy listed above. Please review it to understand our practices regarding the collection and use of your information.

11. Changes to Terms

We reserve the right to modify these Terms and Conditions at any time. Changes will be effective immediately upon posting. Your continued use of our services after any modifications indicates your acceptance of the updated Terms.

12. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of the Ohio in the United States of America, without regard to its conflict of law provisions.

13. Contact Us

If you have any questions about these Terms and Conditions, please contact:

In Love & Mercy Marriage Coaching

Email: inloveandmercymarriagecoaching@gmail.com

Website: www.inloveandmercymarriagecoaching.com