

## ZsörkX – Frequently Asked Questions (FAQs)

### 1. What is ZsörkX?

ZsörkX is a logistics and commerce startup committed to transforming supply chains across Northeast India, starting in Itanagar, Arunachal Pradesh.

### 2. What services does ZsörkX offer?

We offer local delivery, inter-state logistics, warehouse management, commerce integration, and business mobility solutions.

### 3. Where does ZsörkX currently operate?

We are currently operational in Itanagar and surrounding regions, with plans to expand across Northeast India and beyond.

### 4. Who can use ZsörkX services?

ZsörkX serves individuals, small businesses, retailers, e-commerce sellers, and government departments.

### 5. Is ZsörkX available for personal deliveries?

Yes, we support both personal and commercial logistics needs.

### 6. How do I book a delivery with ZsörkX?

You can contact us directly or use our upcoming mobile app/website for quick bookings.

### 7. What makes ZsörkX different from other logistics providers?

We're deeply rooted in Northeast India with a mission to empower local communities through reliable, tech-driven logistics.

### 8. Do you offer same-day delivery?

Yes, in select service zones within city limits. Availability will be mentioned during booking.

### 9. What types of vehicles do you use?

We operate two-wheelers, vans, and light commercial vehicles — scaling to larger fleet types as we grow.

10. Can ZsörkX handle bulk or B2B shipments?

Absolutely. We offer tailored solutions for businesses, including inventory pickups, warehousing, and scheduled delivery.

11. Do you provide COD (Cash on Delivery)?

COD options are in the pipeline and will be rolled out for partner merchants soon.

12. How does ZsörkX support local businesses?

We provide reliable delivery infrastructure, tech onboarding, and marketing visibility through our platform.

13. Is ZsörkX hiring?

Yes! We're always looking for passionate individuals eager to shape the logistics future of the region. Check our careers page.

14. How can I become a delivery partner with ZsörkX?

Submit your details through our partner form, and our team will get in touch with onboarding instructions.

15. Does ZsörkX offer API or platform integration for sellers?

API and plug-ins for order syncing will be available for Shopify, WooCommerce, and custom sellers soon.

16. What is ZsörkX's pricing model?

We use a transparent, distance-based pricing system. You'll get an instant estimate while booking.

17. Is ZsörkX safe and reliable?

Yes, we prioritize delivery security, use trained staff, and maintain real-time tracking (coming soon).

18. Can I track my delivery?

Real-time tracking will be available on our app and website post-launch. Notifications via SMS/WhatsApp will be included.

19. How do I contact ZsörkX for queries or support?

Reach us at [your email] or call our Itanagar office during working hours. Chat support is coming soon.

20. What are ZsörkX 's future plans?

We plan to build smart hubs across the Northeast, launch cross-border logistics by Year 5, and become a global logistics brand by 2035.