



Health & Welfare Deputyship

www.novacare.org.uk | 0333 335 6547



About Us

We deliver **rapid, reliable,** and **responsive** access to registered healthcare professionals for care, capacity and specialist support services 7 days a week, 365 days a year.

We provide **exceptional services**, winning several national awards for our practice.

We have 7 office hubs across **England & Wales**, which means we're never more than a few hours away from you or your client.



What is a Deputy

A Professional Deputy is a registered health or care professional, usually a nurse, social worker or occupational therapist, who has the necessary skills, knowledge and experience to act as a health and care decision maker for a person who lacks the mental capacity to make their own decisions on health and care matters.

Who appoints and pays for you?

The **Court of Protection** appoints us, and our fees are paid by the NHS or the Local Authority. We will only act when supported by a Health Board in Wales, the Integrated Care Board in England or any Local Authority across England or Wales.

Who will undertake the Deputyship role?

Our expert practitioners have extensive training in health, care and law. Our expert assessors are **Bond Solon** trained, and we adhere to the highest standards of practice. Counsel and Public Bodies frequently seek our expert team members to assist in complex care matters. We're not just the **UK's multi-award-winning** private social work and care consultancy service; we're also dedicated to improving and shaping practice nationally.

Can you act at no cost to the client?

Our fees are paid by statutory services, such as the NHS or the Local Council. The NHS are **not allowed** to charge for services, so this is provided at no cost. However, the Council has the **power** to charge for services, and they may apply a fee for us acting, but this is between you and the Council, as the Council will fund all of our professional fees for acting.

Who will be my Attorney or Deputy?

At least one of our nurses, social workers or occupational therapists will be your named and appointed Deputy. We may be acting with another professional, a family member or as a solo Deputy (in rare cases). You can see a list of our approved Attorneys and Deputies on our website.

How long can you act for?

We act for as long as the **Court Order** remains in place; until this is discharged or you regain capacity to make your own decisions, we'll be with you all the way. Whilst we have a legal duty to act, we are happy to support those in need of a Professional Deputy.

Are you a Manager or Commissioner?
Book a free care consultation here >>>





Offices in

- Cardiff
- Dorset
- Hampshire
- Herefordshire
- London
- Newcastle
- Nottinghamshire

Our National & Regional Awards



If you would like to know more about how we can help,
visit **www.novacare.org.uk**, call **0333 335 6547**
or email **info@novacare.org.uk**