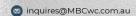
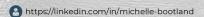
2025

Michelle Bootland

Independent Self-Insurance & Injury Management Consultant



mww.MBCwc.com.au



0411 134 283



A trusted advisor in navigating complex insurance frameworks

Professional Profile:

With over 20 years of expertise in self-insured injury management, Michelle Bootland offers comprehensive consulting services across private, public, not-for-profit and self-managed sectors. Known for her strategic, compliance-oriented approach, she supports organisations in navigating complex return-to-work programs, tribunal processes, and medico-legal reporting requirements—all underpinned by legislative rigor and a commitment to holistic worker outcomes.

Core Competencies:

- Self-Insurance Advisory & Compliance: Policy frameworks, audits, governance, and regulatory alignment across SA, NSW, VIC, WA & NT
- Claims & Injury Management: End-to-end case management, early intervention, stakeholder engagement, cost containment
- Return-to-Work Coordination: Needs assessments, RTWP development and coordination, case conferencing, vocational planning, job-seeking assistance, RTW training
- Medico-Legal & Tribunal Support: Expert reportwriting, strategic claim management, legal instruction and tribunal attendance
- Training & Auditing: Workshops for RTW coordinators, legislative audits, evaluation and reporting on performance benchmarking, policy roll out and auditing support



"With You Every Step of the Way."

Selected Projects & Performances:

SA Health (2008–2010): Reduced long-term injury claims (5+ year duration) from 89 to 29, achieving 78.8% return-to-work rate

Recovre & CRS Australia: Led vocational and psychological assessment programs; supervised consultants; consistently exceeded RTW and revenue KPIs

Konekt: Appointed as National subject matter expert for Government and Defence, Manager of 2 NSW Branches, presentation at the Sydney Business Chamber of Commerce, supervising 18 consultants; consistently exceeded RTW and revenue KPIs

Broadspectrum / Peregrine / RDNS : Managed early notification and intervention across multiple jurisdictions (SA, WA, NT, QLD, NSW,VIC)

Qualifications & Accreditations:

- Bachelor of Psychology University of Adelaide and University of Tasmania
- Edge Claims Management Training Certificate JLT Risk Solutions
- Former Supervising Member and Vocational Counsellor - Australian Society of Rehabilitation Counsellors
- Mediation and Conflict Resolution Certificate -Australian Defence Force
- Comcare Accredited Provider Comcare Commission
- Return to Work Coordinator Certificate Return to Work South Australian
- Mental Health First Aid Mindsavers
- Mindfulness/ Acceptance Commitment Therapy
 Mindsavers
- Illicit Drug Diversion Initiative Council of Australian Government