

# **D-Line Towing and Roadside Services**

## **Privacy Policy**

D-Line Towing and Roadside Services respects your privacy and is committed to protecting your personal information. We collect information such as your name, phone number, vehicle details, location, and payment information solely for the purpose of providing towing and roadside assistance services, processing payments, and communicating service updates. D-Line Towing and Roadside Services does not sell or rent customer information. Information may be shared only as necessary to complete services, comply with legal obligations, or protect the safety and rights of our company, employees, and customers. We use reasonable security measures to protect your information; however, no data transmission or storage system can be guaranteed to be 100% secure. By using our services, you consent to this Privacy Policy.

## **Terms and Conditions**

By requesting or using services from D-Line Towing and Roadside Services, you agree to these Terms and Conditions. Services include towing, roadside assistance, lockouts, tire changes, jump starts, fuel delivery, battery services, recovery, and vehicle storage when applicable. Customers are responsible for providing accurate information and confirming vehicle ownership or authorization. D-Line Towing and Roadside Services is not responsible for personal belongings left inside vehicles. All service fees are due at the time of service unless otherwise agreed. D-Line Towing and Roadside Services is not responsible for pre-existing vehicle damage. Liability is limited to the amount paid for the service provided, to the fullest extent permitted by law. D-Line Towing and Roadside Services reserves the right to refuse service for safety, legal, or operational reasons. Use of our services constitutes acceptance of these Terms and Conditions, which may be updated at any time.