Terms & Conditions

Effective Date: 09/09/2025

These Terms & Conditions ("Terms") govern the use of services provided by **Design by Distinction, LLC** ("Company," "we," "our," or "us"). By booking, purchasing, or using our services, you agree to these Terms. Please read them carefully.

1. Use of Services

- Our services are for personal and business use related to interior design projects.
- You agree to provide accurate information during consultations, bookings, and communications.
- Services may not be used for unlawful or unauthorized purposes.

2. Payments

- A non-refundable deposit is required to secure your project or booking.
- Remaining balances are due according to your service agreement (example: 50% with design approval, 50% upon completion).
- We accept payments via credit card, bank transfer, PayPal, or other approved methods.
- Failure to make payments may result in cancellation of services.

3. Cancellations & Refunds

- Deposits are non-refundable.
- Cancellations must be submitted in writing within 5 days.
- Refunds (if applicable) are at the sole discretion of the Company and will follow the guidelines stated in your agreement.

4. Intellectual Property

- All designs, plans, concepts, drawings, documents, and materials created by Design by Distinction LLC remain the property of the Company until full payment is received.
- You may not reproduce, resell, or distribute our work without written consent.

5. Client Responsibilities

- The client is responsible for providing accurate measurements, approvals, and timely communication.
- The client is responsible for securing necessary permits, unless otherwise agreed upon in writing.

6. Limitation of Liability

- We strive to provide high-quality service, but we are not liable for:
 - Delays caused by contractors, suppliers, or shipping.
 - o Color variations, natural wear, or material changes beyond our control.
 - Any damages, losses, or additional costs outside the scope of our service agreement.

7. Third-Party Services

- We may recommend third-party vendors or contractors. However, we are not responsible for their work, products, or services.
- Any disputes with third-party vendors must be handled directly with them.

8. Termination of Services

- We reserve the right to suspend or terminate services if these Terms are violated or payments are not made.
- Clients may terminate services by providing written notice, subject to the cancellation terms above.

9. Governing Law

These Terms are governed by the laws of the State of Mississippi (or your state of registration). Any disputes will be resolved under applicable state and federal laws.

10. Changes to Terms

We may update these Terms from time to time. The latest version will always be posted on our website or provided with client agreements. Continued use of our services after changes means you accept the updated Terms.

11. Contact Us

If you have questions about these Terms & Conditions, please contact us:

Design by Distinction, LLC

Email: LAROYA@DESIGNBYDISTINCTION.COM

Website: http://designbydistinction.org