SMS Terms & Conditions

Design by Distinction, LLC — Appointment Notifications

Effective Date: 10/03/2025

1. Program Description

By opting in to text message notifications, you agree to receive appointment-related text messages from Design by Distinction, LLC, including:

- Appointment confirmations
- Reminders
- Schedule changes
- Urgent service updates

These messages are **non-marketing** and only sent if you voluntarily check the opt-in box during booking.

2. Message Frequency

You will receive **up to 4 messages per appointment**. Frequency may vary depending on your appointment changes or confirmations.

3. Cost and Charges

Message and data rates may apply depending on your mobile plan. Check with your wireless provider for details.

Design by Distinction LLC is **not responsible for any charges** from your carrier related to SMS messaging.

4. How to Opt Out

You can opt out at any time by texting the word: STOP

You will receive a final message confirming you have been unsubscribed. After this, you will no longer receive appointment-related text messages unless you opt in again.

5. How to Get Help

For assistance, reply to any message with the word:

HELP

You will receive a message with contact support details.

You can also email us directly at:

LAROYA@DESIGNBYDISTINCTION.COM

6. Privacy

We respect your privacy. Your mobile number will **only be used** for appointment messaging and **will never be sold or shared**.

See our Privacy Policy for full details.

7. Carriers & Delivery

Mobile carriers are **not liable** for delayed or undelivered messages. Service may not be available on all carriers or in all locations.

8. Eligibility

You must be at least 18 years old or have parental permission to opt in to receive text messages.

9. Consent Not Required for Service

Your decision to receive text messages is completely optional.

You do **not** need to opt in to SMS to receive consultation or design services from Design by Distinction, LLC.

10. Contact Information

Design by Distinction, LLC
Mississippi / Memphis Metro Area
Email: LAROYA@DESIGNBYDISTINCTION.COM

Phone: 1-800-340-0217