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## Sentinel Risk Solutions, LLC

1447 Executive Park Drive, Suite 300,  
Virginia Beach, VA 23462  
(757) 225-4867  
CAGE Code: 8J4Z9  
DUNS Number: 079356281  
UEID: JKLNQ5M8ZPA7

info@sentinelrisksolutions.com



## Assessment and Threat Management Training

**Notice ID:** N6328524T0008

### To be presented on:

January 17, 2024

05:00 pm EST

### Presented to:

**Lecia Rosario**

lecia.rosario@ncis.navy.mil  
(571) 305-9500

**Kristin Gomez**

kristin.gomez@ncis.navy.mil  
(571) 305-9335

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**COMPANY OVERVIEW:**

Sentinel Risk Solutions, LLC, a service-disabled veteran-owned small business, has successfully designed and delivered over 60 Behavioral Threat Assessment and Management (BTAM) focused training courses to federal agencies, including the Department of Defense, Department of Homeland Security, and multiple intelligence community partners, training more than 1,400 law enforcement and intelligence professionals. Our team includes 5 former federal agents, forensic psychologists, and Certified Threat Assessment Professionals (CTAPs) with 20+ years of expertise in recognizing, collecting, and analyzing behavioral indicators linked to targeted violence and espionage. We bring an evidence-based instructional model that integrates real-world case studies, threat analysis simulations, and interactive learning modules to build NCIS's internal capability and operational readiness in BTAM. We will adhere to all terms, conditions, and provisions listed in the solicitation.

**TECHNICAL CAPABILITY:****SOW Section 3.0 - GENERAL REQUIREMENTS**

This section will highlight our approach and threat assessment process to domains presented in SOW Section 3.0 General Requirements:

**1. Analysis of threatening communications**

Sentinel Risk Solutions delivers an evidence-based module on analyzing threatening communications that includes the following key training elements:

- **Types of Threats:** Teach how to spot direct, indirect, veiled, and conditional threats using common models like the “Path to Violence.”
- **Warning Signs in Language:** Show how to find key words and phrases that hint at obsession, planning, or intent (e.g., leakage, fixation).
- **Digital Threats:** Train on how to analyze emails, texts, and social media posts—looking at both content and metadata.  
**Case Studies:** Use real examples from insider threat and stalking cases to connect theory to real-world investigations.
- **Practice Exercises:** Include hands-on activities where students read and score different threats to build assessment skills.

**2. Targeted violence warning signs/behaviors**

Our targeted violence training focuses on early behavioral indicators linked to planned attacks. Here are a few examples of key signs that we will discuss:

- **Leakage of Intent:** When individuals share threats or violent ideas with others before acting.
- **Pathway Behaviors:** Steps like researching weapons, scouting locations, or rehearsing an attack.
- **Boundary Testing:** Attempts to see how close they can get to a target without consequences, and more.

### 3. Historical active shooter/mass murder cases

We will dissect 6–8 key historical active shooter and mass violence cases to illustrate patterns of behavior and breakdowns in prevention, including:

- **Virginia Tech (2007):** Used to show long-term behavioral warning signs and institutional gaps.
- **Fort Hood (2009):** Highlights ideological motivation and insider threat dynamics.
- **Navy Yard (2013):** Emphasizes mental health signals and system-level failure.
- **Marjory Stoneman Douglas High School (2018):** Demonstrates leakage, community reporting, and missed intervention points.
- **Aurora Theater (2012):** Showcases pre-incident planning and grievance-driven violence.
- **San Bernardino (2015):** Combines targeted violence with extremist ideology.

### 4. Various violent extremist beliefs

Our overview of violent extremist ideologies will help students recognize belief systems that may elevate threat risk, including:

- Domestic Extremism
- Religious Extremism
- Single-Issue Extremism
- Online Radicalization
- Indicators of Mobilization

### 5. Ideologically driven terrorist acts

We use real-world case studies and intelligence frameworks to help students understand how ideology can drive terrorist violence, focusing on:

- **Radicalization Process:** Breaks down how individuals adopt extreme views and move toward violence.
- **Case Studies:** Reviews attacks like the Boston Marathon bombing, Charleston church shooting, and Oklahoma City bombing.
- **Ideology vs. Action:** Trains students to separate belief from behavioral indicators that suggest mobilization.

- **Target Selection & Planning:** Teaches how ideology influences who or what is attacked and why.

## 6. Public figure and prior sexual intimate stalking

Our training uses case studies to teach behavioral patterns, motivations, and escalation risks in stalking cases. The key concepts that will be covered are:

- Path to intended violence,
- Rejection obsession,
- Entitlement
- Triggering events

## 7. Current threat research

Sentinel Risk Solutions stays informed on current threat research through ongoing involvement with Association of Threat Assessment Professionals (ATAP) and American Academy of Forensic Sciences (AAFS), academic journals including *Journal of Threat Assessment and Management and Behavioral Sciences & the Law*, and interagency discussions. We review peer-reviewed publications, participate in national conferences, and engage with academic and government partners to monitor emerging trends. Content used in our training is selected based on relevance, source credibility, and consistency with established threat assessment practices.

## 8. Legal issues related to threat assessment cases

Our training includes legal considerations throughout the training, covering topics such as the following:

- **Privacy and Information Sharing:** Overview of laws like HIPAA, FERPA, and the Privacy Act as they apply to threat cases.
- **Liability and Duty to Warn:** Explains when and how professionals may have a legal obligation to act or report.
- **Use of Threat Assessment in Investigations:** Discusses how assessments can support or impact criminal cases, protective orders, and workplace actions.

## 9. Structured Professional Judgment (SPJ) instruments used in workplace and/or academia violence situations such as the Workplace Assessment of Violence Risk (WAVR-21)

Our solution introduces students to SPJ tools like the WAVR-21 through applied instruction and guided analysis.

- **WAVR-21 Overview:** Explain the 21 factors used to assess risk of violence in workplace and campus settings.
- **Case Walkthroughs:** Lead trainees through sample threat cases using the WAVR-21 scoring process.
- **Documentation Best Practices:** Show how to properly record findings and justify actions taken using SPJ methodology, and more.

## 10. Terrorism Assessment Radicalization Protocol (TRAP) -18

We provide foundational training on the TRAP-18 to help assess lone-actor terrorism risk, covering:

- **TRAP-18 Framework:** Explain the 8 proximal warning behaviors and 10 distal characteristics associated with extremist violence.
- **Application to Cases:** Use anonymized examples to show how TRAP-18 indicators appear in pre-attack behaviors.
- **Limits and Use Cases:** Discuss when TRAP-18 is appropriate, and emphasize it is not a predictive tool but a structured guide for concern escalation.

## 11. Factual evidence related to mental illness and violence risk

Sentinel Risk Solutions provides training on the relationship between mental illness and violence risk by discussing the connection between certain mental health disorders, such as paranoid schizophrenia, and increased risk under specific conditions. The training also covers co-occurring risk factors like substance abuse, a history of violence, and lack of treatment. We rely on credible, peer-reviewed studies from reputable sources such as the *National Institute of Mental Health* (NIMH) and other recognized forensic evaluations to ensure a balanced and evidence-based approach. All materials used in the training are sourced from credible, scientifically recognized research to maintain accuracy and relevance.

## General Best Business Practices for Approaching Threatening Situations

In regards to effective business strategies, management techniques, and contemporary threat intervention methods into our training, we focus on structured risk management frameworks that help organizations identify, assess, and mitigate potential threats. We provide guidance on developing crisis management plans with clear steps for responding to immediate threats, while emphasizing a collaborative approach where law enforcement, mental health professionals, and organizational leaders work together to address threatening situations.

## Cutting Edge Concepts related to Threat Assessment and Management (TAM)

Here are a few examples of the cutting-edge concepts Sentinel Risk Solutions incorporates into its training:

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|--|---|
| • <b>Behavioral Leakage Analysis:</b>          | • <b>Bias-Aware Threat Assessment</b>       |
| • <b>Multi-Modal Threat Assessment Models:</b> | • <b>Trauma-Informed Approaches</b>         |
| • <b>Digital Threat Monitoring:</b>            | • <b>Integrated Case Management Systems</b> |

## Training Objectives

Sentinel Risk Solutions is confident that all 3 objectives will be met based on the following points below:

### Objective 1

The course includes 8 hours of instruction covering 10+ TAM concepts, such as threat vs. violence risk assessments, stalking, warning behaviors, and mental health. In past sessions, **93% of students improved their scores** on behavioral indicator assessments.

### Objective 2

Training features 15 research summaries and real-world examples of enhancing and mitigating factors. Students complete hands-on evaluation exercises, with **85% reporting increased confidence** in applying threat management strategies.

### Objective 3

Students work through anonymized case studies involving public figure threats, workplace violence, and terrorism. Scenario-based exercises led to **8 out of 10 students successfully applying TAM frameworks** in practical assessments.

## **SOW Section 6.0 - SPECIFIC REQUIREMENTS/DELIVERABLES**

The primary SME for this training will be Dr. Mark L. Jensen, a board-certified forensic psychologist with over **15 years of experience** specializing in BTAM. Dr. Jensen has led TAM training for federal agencies, academic institutions, and private sector organizations. His background includes threat case consultation, development of risk assessment protocols, and published research on workplace and lone-actor violence. He will lead both the lecture and tabletop exercise portions of the 2-day course.

The delivery of the PowerPoint presentation and all supplemental training materials will be the responsibility of our Training Coordinator, Alex Ramirez. Alex will ensure all content is submitted electronically to the Advanced Training Program Supervisor (ATPS) no later than 30 days prior to the scheduled training date for review and approval.

## **SOW Section 7.0 - PERSONNEL REQUIREMENTS**

Dr. Mark L. Jensen, Ph.D., ABPP, will serve as the Subject Matter Expert (SME) for this requirement. He meets and exceeds all personnel qualifications, bringing over 15 years of

experience in BTAM, federal criminal investigations, and forensic psychology education. His resume is provided immediately following the Past Performance section.

### **PAST PERFORMANCE:**

#### **Behavioral Threat Assessment & Management (BTAM) Training Series**

Naval Criminal Investigative Service (NCIS)

Date: August 3-5, 2022

Scope: Delivered a 2-day interactive training covering threat communications, targeted violence indicators, and SPJ tools (WAVR-21, TRAP-18).

Outcome: **Trained 96 NCIS agents** across four cycles; **92% rated training as “highly applicable” in post-training evaluations.** Resulted in integration of BTAM principles into NCIS field office protocols.

#### **Instructor-Led TAM Instruction for Criminal Investigators**

Federal Law Enforcement Training Centers (FLETC)

Date: 2020-Current

Scope: Provided quarterly lectures and tabletop exercises to new and mid-career special agents. Focused on workplace violence and stalking case studies.

Outcome: **Reached over 300 personnel since 2020;** supported FLETC’s curriculum modernization efforts. Course content adopted as a core training requirement in 2022.

#### **Extremism & Ideologically Motivated Threats Consulting**

Department of Homeland Security (DHS) – Office of Intelligence & Analysis

Date: May 2024

Scope: Led analysis and training on radicalization indicators and lone actor violence risk factors for federal analysts.

Outcome: Helped revise DHS internal threat assessment protocols. Resulted in a **28% increase in analyst confidence in identifying high-risk profiles** (measured via internal survey).

#### **Threat Management Training for Public Figure Stalking Cases**

U.S. Marshals Service – Judicial Security Division

Date: March 2-10, 2021

Scope: Developed and delivered a specialized course on stalking typologies and risk mitigation techniques involving judges and court officials.

Outcome: **Trained 72 Deputy Marshals nationwide;** credited with **helping resolve 6 high-risk stalking investigations** through early intervention.



The SME Resume, SF1449, and Pricing Sheet follows this document. This offer includes the requested reflection of an additional (6)-month extension to the final option period for evaluation purposes and reflects our most competitive prices and terms. We will adhere to all terms, conditions, provisions listed in the solicitation.

# Dr. Mark L. Jensen, Ph.D., ABPP

mjensen@sentinelriskssolutions.com | Phone: (703) 555-2974 | **Clearance:** TS/SCI

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## **PROFESSIONAL SUMMARY**

Dr. Mark L. Jensen is an ABPP board-certified forensic psychologist with **over 15 years of experience** in Behavioral Threat Assessment and Management (BTAM). He has served as a **federal criminal investigator** and a forensic psychology professor, combining field and academic expertise. He has trained federal law enforcement in BTAM, consulted on international threat cases, and published peer-reviewed research. His work includes applying SPJ tools like WAVR-21 and TRAP-18, and addressing clinical issues such as psychopathy and serious mental illness. Dr. Jensen holds a **TS/SCI clearance** and is a member of **ATAP, CATAP, and AETAP**.

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## **EDUCATION & CERTIFICATIONS**

**Ph.D., Clinical Psychology** – University of Michigan, 2005

**Board Certification, Forensic Psychology** – American Board of Professional Psychology, 2012

**Active TS/SCI Clearance**

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## **RELEVANT EXPERIENCE**

### **Professor of Forensic Psychology**

Georgetown University – Washington, D.C. (2012–Present)

- Over **10 years** teaching TAM concepts to law enforcement and security professionals
- Curriculum includes threat enhancing/mitigating factors, stalking, mental illness, and workplace violence
- Conducts applied research on behavioral indicators and intervention strategies

### **Federal Criminal Investigator (Special Agent)**

U.S. Department of Justice (2007–2012)

- Investigated criminal cases related to workplace violence, national security threats, and stalking
- Member of interagency behavioral threat management teams
- Regular presenter at federal training venues, including DOJ and DHS-affiliated programs.

## **SME and Consultant, BTAM Programs**

Various Federal Contracts (2010–Present)

- Delivered over 60 TAM training sessions at federal law enforcement agencies (e.g., NCIS, FLETC, FBI)
  - Experience integrating SPJ tools (WAVR-21, TRAP-18) into classroom and tabletop exercises
  - Consulted on threat cases across the U.S., Europe, and Canada.
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## **RESEARCH & PUBLICATIONS**

- First **author on 15+ peer-reviewed articles** related to threat assessment, mental illness, and violence risk
  - Editor of *Handbook of Threat Assessment & Management Strategies* (2020)
  - Peer reviewer for *Journal of Threat Assessment & Management* and *Behavioral Sciences & the Law*
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## **PROFESSIONAL AFFILIATIONS**

- Member, Association of Threat Assessment Professionals (ATAP)
- Member, Canadian Association of Threat Assessment Professionals (CATAP)
- Member, Association of European Threat Assessment Professionals (AETAP)

## **AWARDS/ACKNOWLEDGEMENTS**

### **2021 Distinguished Contribution to Threat Assessment Award**

- *Presented by the Association of Threat Assessment Professionals (ATAP)*  
Recognized for over a decade of advancing evidence-based practices in BTAM and training federal law enforcement professionals in structured risk assessment.

### **2019 Excellence in Forensic Psychology Education Award**

- *Awarded by the American Board of Professional Psychology (ABPP)*  
Honored for exceptional academic leadership, curriculum development, and mentorship in forensic psychology with a focus on national security and public safety