



EPIC EMPIRE LLC

Security Services for the International Boundary and Water Commission

Notice ID: FY25R3101051

To be presented on:

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Epic Empire

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Presented to:

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Introduction

We at Epic Empire are pleased to respond to Solicitation FY25R3101051 for Security Services for the International Boundary and Water Commission, United States Section, Anzalduas Dam and Field Office.

Executive Summary

Epic Empire is a well established Professional Security guard company serving the state of Texas. Epic Empire boasts 16 years of experience with highly trained armed security personnel, whose licenses are maintained and undergo continuous training in accordance with the Department of Public Safety. We have provided services to esteemed clients, such as government officials, government projects, local city governments, community local events, large corporations and celebrity clients. Epic Empire LLC is a product of years of experience in team management and logistics, solving complex administrative problems for our commercial and government clients. We acknowledge all amendments associated with this solicitation. Pricing is valid for at least 90 days after the proposal's closing date/time.

Technical Approach to Meet IBWC requirements:

1.3 WORK/REQUIREMENTS

Our team provides 24/7, 365-day coverage, ensuring guards are available for three 8-hour shifts per day, seven days a week. We can adapt to changing schedules and provide replacement guards within one hour when required. Our personnel are licensed, continuously trained in accordance with Department of Public Safety (DPS) regulations, and equipped to handle safety and security duties, including protecting property from theft, trespassing, and other threats. All guards are bound by a strict code of conduct and are trained to handle any emergency, including medical situations until first responders arrive.

We also provide armed guards, with all personnel certified to carry firearms. Our guards are trained in surveillance and counter-surveillance to detect unauthorized personnel or contraband, and they are authorized to use reasonable force to neutralize threats. We are capable of providing additional guards upon formal request and are experienced in operating fire alarm and intrusion detection systems, as outlined in the scope of work. Additionally, we will maintain a current list of firearms used or stored on-site, as required by the contract. Our experience includes providing services to government projects and large organizations, ensuring we meet the necessary professionalism and safety standards for this contract.

1.4 CLEARANCE/SUITABILITY REQUIREMENTS

Our team performs background checks on all employees and employs only U.S. citizens, either by birth or naturalized, to ensure compliance with the requirements of this contract. We will fully comply with the required background screenings, including fingerprinting, criminal history checks, resume reviews, and eApp security questionnaire reviews, as outlined in the Statement of Work. We understand that a final Suitability/Fitness determination will be made by the USIBWC Security Services Division (SSD) once the investigations are complete. In the event that a guard has not been fully cleared by SSD for short-term work, we will ensure limited access is approved by the USIBWC Chief Security Officer (CSO). If any of our personnel's background investigations are unfavorably adjudicated, they will be removed from the USIBWC facility and will not perform guard duties.

1.5 SERVICES REQUIRED

Our team is fully capable of providing the required services as outlined in Section 1.5 of the SOW. We will adhere to the Guard Post Orders, SOP, and guidance from the SSD, ensuring compliance with all outlined duties. Our security personnel will perform access control, patrols, traffic control, and report and maintain logs of daily activities, including incidents such as accidents, fires, and unlawful acts. We will ensure compliance with building rules and regulations, handle unauthorized access attempts, report hazardous conditions, and respond appropriately to injury or illness incidents. Additionally, we are prepared to manage civil disturbances and provide emergency support, such as firefighting and bomb searches, while ensuring no additional costs are charged to the Government. Employees are trained to report all emergencies to 911 and utilize (OEP) plans and notify supervisors on duty. Reports are done every shift and documented by hard copy.

1.6 GOVERNMENT FURNISHED PROPERTY/EQUIPMENT

Our team acknowledges that all equipment, including motorized and electric vehicles, will be used strictly for official purposes as outlined in the company's code of conduct. We will ensure that all assigned contract security guards are licensed to drive and are responsible and accountable for all loaned equipment, including vehicles. In compliance with the SOW, we will safeguard and protect Government Property (GFP) by taking all reasonable precautions and following sound industrial practices. Additionally, we will provide the necessary liability insurance for all vehicle operations and cover any costs associated with accidents where the contract security guard is deemed at fault. Our personnel will maintain valid driver's licenses at all times, and safety equipment, such as helmets for ATV operations, will be provided as required.

1.7 CONTRACTOR FURNISHED PROPERTY/EQUIPMENT

Our team is fully capable of providing all required equipment in accordance with SOW section 1.7 and its subsections. We will ensure that all necessary gear, uniforms, firearms, ammunition, and supplemental equipment are supplied as outlined in the scope of work. Additionally, we will ensure that all firearms are inspected and properly maintained and our guards will be outfitted with the uniform standards outlined in this section.

1.8 AUTHORITY/PERMITS/LICENSES

Our team will ensure that all guards performing work under this contract are certified as Level III Commissioned Security Officers by the Department of Public Safety in Texas and are licensed to carry firearms in the state of Texas. Our leadership and administration team will be responsible for maintaining these commissioning requirements throughout the period of performance.

1.9 TRAINING

Our team is highly-trained and fully committed to meeting the training requirements outlined in Section 1.9 of the scope of work. All of our security personnel are certified in CPR, AED, First Aid, firearms, pepper spray, and defensive tactics prior to performing work at USIBWC facilities. We maintain up-to-date certifications and continue our training in emergency management procedures, including providing assistance until medical services arrive. Our personnel are equipped with the latest safety equipment and undergo continuous education in standard operations, including fire alarms, security alarms, and other safety protocols. We will also participate in the USIBWC-provided training to ensure full compliance with site-specific security operations.

2.2 GENERAL CONTRACT ADMINISTRATION

Our leadership and administration team will ensure that all required documentation is provided in accordance with Section 2.2 and the following subsections. We are committed to timely and effective communication with the COR, using their preferred method (call or email), to ensure that all documentation meets the mission objectives set by the USIBWC. All documentation will be submitted promptly and in the required format to support the smooth execution of the contract.

2.3 PROJECT CONTROL

Our leadership and administration team will ensure that all guards are clearly informed of their responsibility to coordinate with and take direction from the COR or any other authorized government representative. In the event of misconduct or security violations, we will make every effort to replace the guard within 1 hour, ensuring that duties are performed without delay. We

are committed to maintaining a high standard of conduct and compliance with all security protocols to support the smooth operation of USIBWC facilities.

2.4 CONTINGENCY GUARD SERVICES

In the event that contingency guards are needed for security at USIBWC facilities, we will make every effort that the requested guards are provided within eight hours of official notification from the Contracting Officer. We are committed to responding swiftly to meet the mission and security needs of the USIBWC.

Our Past Performance and Pricing Sheet follows this document.