

Terms and Conditions

Welcome to Lighthouse Academy for Educational Consultancy. These Terms and Conditions outline the rules and regulations for the use of our services and website. By accessing or using our services, you agree to comply with these terms. Please read them carefully before proceeding.

1. Definitions

- "Lighthouse Academy," "we," "us," or "our" refers to Lighthouse Academy for Educational Consultancy.
- "User," "you," or "your" refers to any individual or entity using our services or website.
- "Services" include all educational programmes, lessons, consultations, assessments, academic services, gifted and talented services, homeschool curriculum services, our packages, and additional add-on services provided by Lighthouse Academy.

2. General Terms

- By enrolling in any of our programmes or using our website, you agree to these terms.
- We reserve the right to update or modify these terms at any time. Changes will be effective upon posting on our website. Continued use of our services constitutes acceptance of these changes.

3. Enrolment and Payments

- All students must enroll before booking services such as lessons, tutoring, or consultations.
- Tuition fees for programmes are charged termly and must be paid in advance.
- Add-on services are flexible, allowing users to decide the number of lessons, tutoring sessions, or other services they wish to book.
- Courses are offered at a set price, which must be paid in full before the start of the course.
- Lighthouse Academy offers flexible payment plans, including termly and monthly options, for eligible services.
- Refunds will only be issued under specific conditions outlined in our Refund Policy.



4. Services and Programmes

- Lighthouse Academy offers various tiers of services catering to different age groups and budgets.
- The content and schedule of programmes may change to ensure quality and relevance.
- While we strive to accommodate all students, admission to specific programmes may be subject to assessment and availability.

5. Website Use and Cookies

- By accessing Lighthouse Academy's website, you agree to the use of required cookies to enhance your experience.
- Cookies are used to collect, store, and track information for statistical or marketing purposes and to operate our website effectively.
- You may accept or decline optional cookies; however, required cookies are essential for website functionality and do not require consent.
- For more details, refer to our Privacy Policy.

6. Intellectual Property

- All content, materials, and resources provided by Lighthouse Academy are the property of Lighthouse Academy or its licensors.
- Users may not copy, reproduce, distribute, or exploit any content without prior written consent.
- Lighthouse Academy may share links or resources from third-party providers for educational purposes. These resources remain the intellectual property of their respective owners, and use of such resources is subject to the terms and conditions of the third-party providers.

7. Privacy and Data Protection

- Lighthouse Academy is committed to safeguarding your privacy. Personal information will be collected, used, and stored in compliance with applicable data protection laws.
- Any images or media taken of students during Academy activities may be used for marketing purposes unless a parent or guardian explicitly requests in writing that they do not consent to such use.
- Please review our Privacy Policy for more details on how we handle your information.



8. Limitations of Liability

- Lighthouse Academy is not liable for any indirect, incidental, or consequential damages arising from the use of our services.
- We do not guarantee specific outcomes from our educational programmes.
- Users assume full responsibility for their use of our services.

9. Termination

- Lighthouse Academy reserves the right to suspend or terminate access to its services for violations of these terms.
- Users may terminate their participation at any time by providing written notice. Refund eligibility will be determined in accordance with our Refund Policy.

10. Governing Law

- These Terms and Conditions are governed by the laws of the State of Qatar.
- Any disputes arising from these terms will be subject to the exclusive jurisdiction of the courts in Qatar.

11. Contact Us For questions or concerns regarding these Terms and Conditions, please contact us:

- Email: <u>info@thelighthouseacademy.org</u>
- Phone: +974 50576945
- Address: Unit 1, Building 3, Street 270, Zone 79, Al Arish Road, Doha, Qatar

12. Acceptance of Terms By using Lighthouse Academy's services and website, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions.