



ELEVEN DEVELOPMENT

Terms & Conditions

1. Registration and Place Confirmation

Submitting a registration form does not automatically guarantee a place at a UK Trial. All applications are subject to review and confirmation by Eleven Development.

A player's place is only secured once:

- the registration form has been received;
- the booking has been confirmed by Eleven Development; and
- the required £100 non-refundable deposit has been received.

2. Deposit

A non-refundable deposit of £100 must be paid within 48 hours of registration/booking confirmation to secure the player's place.

If the deposit is not received within 48 hours, Eleven Development reserves the right to release the place to another applicant.

3. Payment Plans and Final Balance

Where instalment payments are agreed, all payments must be made in line with the agreed payment schedule.

The full balance must be cleared no later than 8 weeks before the trial start date.

Failure to complete payments by the required deadline may result in cancellation of the player's place. The £100 deposit remains non-refundable.

4. Cancellations by the Participant

If a participant wishes to cancel their place, they must notify Eleven Development in writing as soon as possible.



The £100 deposit is non-refundable. Any refund of additional payments made will be considered fairly, taking into account the timing of cancellation, costs already incurred, and whether the place can reasonably be filled by another participant.

5. Cancellations or Changes by Eleven Development

Eleven Development reserves the right to make changes to trial dates, times, venues, schedules, coaches or programme content where necessary due to operational, safety, venue, staffing or unforeseen circumstances.

If Eleven Development has to cancel a trial, participants will be offered either:

- an alternative date where available; or
- a refund of payments made for the trial, excluding any third-party costs already committed where applicable.

6. Under 18 Participants

Participants under the age of 18 must have the Parent/Guardian section of the registration form completed by a parent or legal guardian.

Eleven Development may contact the parent/guardian directly to confirm details, obtain consent and complete the registration process.

Under 18 participants will not be permitted to attend without the required parent/guardian consent.

7. Medical Information and Fitness to Participate

Participants, parents or guardians must disclose all relevant medical information, injuries, allergies, conditions, medication, additional support needs or anything else that may affect participation.

Participants must be fit and able to take part in football activity. Eleven Development reserves the right to refuse participation where there are reasonable concerns about a player's health, safety or wellbeing.

8. Illness, Injury or Emergencies

If a participant becomes unwell, injured or unable to attend due to exceptional circumstances, they should contact Eleven Development as soon as possible.



Eleven Development will review such circumstances fairly and may, where possible, offer an alternative arrangement. This will be considered on a case-by-case basis and may depend on availability, notice given and costs already incurred.

9. Travel

Participants are responsible for arranging and funding their own travel to and from the trial location.

Travel booking confirmations must be shared with Eleven Development no later than 8 weeks before the trial start date to support planning and safeguarding arrangements.

Failure to provide travel confirmation by the required deadline may result in Eleven Development being unable to confirm the participant's place.

10. Accommodation

Accommodation is not included within the trial package.

Where requested, Eleven Development may assist with accommodation arrangements through external accommodation providers, including any available business rates. Accommodation costs remain the full responsibility of the participant or parent/guardian.

If Eleven Development is asked to book accommodation on behalf of a participant, the full accommodation cost must be paid in advance. Proof of the accommodation cost will be provided.

Eleven Development does not charge any booking, administration or additional fee for assisting with accommodation arrangements.

11. Third-Party Providers

Where travel, accommodation or other third-party services are arranged or supported, these services are provided by external providers and may be subject to their own terms, conditions and cancellation policies.

Eleven Development is not responsible for third-party provider decisions, delays, cancellations, availability, service standards or additional costs.

12. Trial Pack and Programme Information

Full information regarding schedules, kit requirements, venue details, expectations and any further guidance will be provided within the participant's trial pack following receipt of full payment.

13. Conduct and Behaviour

All participants are expected to behave respectfully, professionally and safely throughout the trial period.



Participants must follow instructions from Eleven Development staff, coaches and venue representatives.

Eleven Development reserves the right to remove a participant from the trial where behaviour is considered unsafe, inappropriate, disruptive, disrespectful or harmful to others. In these circumstances, refunds may not be provided.

14. Safeguarding

Eleven Development is committed to creating a safe, supportive and respectful environment for all participants.

Any safeguarding concerns should be raised with a member of the Eleven Development team immediately.

15. Photography, Video and Media

Photography and video may be taken during the trial for coaching, feedback, marketing or promotional purposes.

Participants, parents or guardians will be asked to provide consent within the registration process. Consent can be withdrawn at any time by contacting Eleven Development.

16. Data Protection

Personal information provided during registration will be used for the purpose of administering the trial, communicating with participants/parents/guardians, safeguarding, managing payments and supporting player participation.

Medical and safeguarding information will be treated confidentially and only shared where necessary to protect the health, safety or wellbeing of the participant.

17. Liability

Football is a physical activity and carries an inherent risk of injury. Participants take part at their own risk, subject to Eleven Development taking reasonable steps to provide a safe and professional environment.

Eleven Development is not responsible for loss, theft or damage to personal belongings.

18. Insurance

Participants are encouraged to ensure they have appropriate personal, travel and medical insurance where relevant, particularly where travel and accommodation are required.



19. Contact Details

Participants and parents/guardians are responsible for ensuring that all contact details provided are accurate and kept up to date.

20. Agreement

By submitting the registration form and ticking the confirmation box, you confirm that you have read, understood and agree to the Eleven Development UK Trials Terms & Conditions.