



#### **Mailing Address**

G-1/6 Upper Ground Floor, Sector-5,  
Eldeco Estate, Panipat, Haryana 132103

## **Privacy Policy**

### **Singla Global Freight LLP**

Singla Global Freight respects your privacy and is committed to protecting the personal and business information shared with us through our website. This Privacy Policy explains how we collect, use, disclose, and safeguard your information.

By using our website, you agree to the terms outlined in this Privacy Policy.

### **1. Information We Collect**

We may collect the following information when you visit or interact with our website:

#### **a) Information You Provide Voluntarily**

- Name
- Company name
- Email address
- Phone number
- Billing and shipping details
- Inquiry or quotation details
- Payment-related references (not bank credentials)

#### **b) Automatically Collected Information**

- IP address
- Browser type
- Device information
- Pages visited and time spent on the site
- Cookies and similar tracking technologies

### **2. How We Use Your Information**

We use collected information to:

- Process inquiries, quotations, and orders
- Communicate regarding services, shipments, or payments

- Improve website performance and user experience
- Maintain internal records
- Comply with legal, regulatory, and tax requirements
- Prevent fraud and unauthorized access

### **3. Payment Information**

- We do not store sensitive banking details, debit/credit card numbers, or passwords.
- Payment details are shared only via secure invoices and official communication.
- All transactions are handled via trusted banking channels.

### **4. Sharing of Information**

We do not sell, rent, or trade your personal or business information.

Information may be shared only with:

- Logistics partners, freight carriers, or customs agents (for order fulfillment)
- Banks and financial institutions (for payment processing)
- Legal or regulatory authorities when required by law

All third parties are required to maintain confidentiality.

### **5. Cookies Policy**

Our website may use cookies to:

- Enhance browsing experience
- Analyze traffic and usage patterns
- Improve website functionality

You can choose to disable cookies in your browser settings. Disabling cookies may affect certain site features.

### **6. Data Security**

We implement appropriate technical and organizational measures to protect your data against:

- Unauthorized access
- Data loss
- Misuse or alteration

However, no method of transmission over the internet is 100% secure.

### **7. Third-Party Links**

Our website may contain links to external websites. We are not responsible for the privacy practices or content of third-party sites. Users are advised to review their privacy policies separately.

## **8. Your Rights**

You have the right to:

- Request access to your personal data
- Request correction of inaccurate information
- Request deletion of data (subject to legal requirements)

Requests can be made by contacting us using the details below.

## **9. Policy Updates**


Singla Global Freight reserves the right to update or modify this Privacy Policy at any time. Changes will be effective immediately upon posting on the website.


We encourage users to review this page periodically.

## **10. Contact Information**

For any questions or concerns regarding this Privacy Policy, please contact:

### **Singla Global Freight LLP**

 Email: [contact@singlaglobalfreight.com](mailto:contact@singlaglobalfreight.com)

 Phone: +91 9896512521, +91 7015146759