

"SNATCH FORTUNE COOKIES"

A DELIGHTFUL EXPERIENCE FOR YOUR VENUE.

WELCOME TO THE WORLD OF FORTUNE COOKIES!

What Makes Fortune Cookies Special?

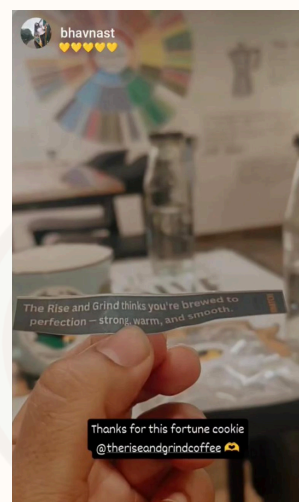
Fortune cookies aren't just a dessert—they're an experience! A perfect blend of:

- **Crispy, delicate texture that melts in your mouth.**
- **Customizable fortunes that add a personal touch Premium avors that delight every palate.**
- **Interactive entertainment for your customers.**

EACH FORTUNE COOKIE IS HANDCRAFTED WITH CARE, ENSURING QUALITY AND CONSISTENCY THAT YOUR CLIENTS WILL LOVE.

Why Fortune Cookies for Your Business?

- **Customer Engagement** – Transform the dining experience with an element of surprise and delight.
- **Brand Building** – Customize messages with your logo, promotions, or special offers.
- **Memorable Experience** – Customers remember unique touches that make their visit special.
- **Social Media Gold** – Customers love sharing fortune cookie moments on Instagram and YT reels.
- **Premium Positioning** – Elevate your venue as upscale and customer-centric.
- **Repeat Business** – Creates buzz and encourages customers to return.



HOW SNATCH COOKIES SILENTLY IMPROVE GUEST SATISFACTION & NPS

This document explains the emotional, sensory, and experiential journey a customer goes through when they receive a -branded fortune cookie – and why it meaningfully boosts engagement and recall.

WELCOME TO “SNATCH” -INDIA’S FIRST EMOTIONAL COOKIE.

1. THE MOMENT THE COOKIE ARRIVES (BRAND LOGO FIRST TOUCH)

Customer emotion: Curiosity + premium surprise

When the cookie arrives with the Brand logo, it feels intentional and premium, creating immediate brand recall.

2. THE PACKAGING EXPERIENCE

Customer emotion: Anticipation + quality cue

Minimal, clean packaging creates a gift-like unboxing moment and raises perceived value.

3. BREAKING THE COOKIE

Customer emotion: Playful + interactive

The act of breaking the cookie becomes a shared table ritual, increasing interaction.

4. DISCOVERING THE MESSAGE

Customer emotion: Delight + personal connection

Futuristic, desi, quirky messages make customers feel understood and appreciated.

5. EATING THE COOKIE (CRUNCHY WAFFLED EXPERIENCE)

Customer emotion: Satisfaction + completion

Crunchy waffle-like texture delivers a premium sensory finish post-drinks.

OVERALL CUSTOMER FEELING

Customers feel appreciated, entertained, and emotionally connected when they experience the brand culture and vibe.

"SNATCH COOKIES" PRODUCT CATEGORIES.

Our Product Range: Premium Flavors Available

Classic Vanilla – The timeless favorite with pure vanilla essence



A crisp vanilla-flavored fortune cookie with a subtle sweetness that makes every message feel extra special.

Chocolate Delight – Rich, indulgent chocolate for cocoa lovers



A rich chocolate-flavored fortune cookie that cracks open to reveal a sweet surprise inside.

Red-Velvet Bliss – Fresh berry flavor with natural sweetness



A smooth red velvet-flavored fortune cookie with a hint of cocoa, turning every fortune into a luxurious treat.

"SNATCH COOKIES" PRODUCT CATEGORIES.

Our Product Range: Premium Flavors Available

Choco-Luxe: All time favourite of Gen-Z.



A crisp vanilla fortune cookie half-dipped in rich chocolate and finished with playful sprinkles, balancing light crunch with indulgent cocoa notes.

Customization Options

Make Fortune Cookies Uniquely Yours

Customization Type	Options	Perfect For
Fortune Messages	Custom text, promo codes, QR codes	Marketing campaigns
Wrapper Design	1-4 color printing, labels	Brand identity
Logo Placement	Wrapper, message slip, box	Corporate branding
Special Offers	Discount codes	Customer retention
Event Theme	Seasonal, festive, personalized	Special occasions

HOW SNATCH COOKIES ARE DELIVERED FOR EVERY OCCASSION.



With the Bill



Complimentary Dessert Bite



Special Nights & Events



Birthdays & Celebrations



Influencer & PR Moments

HOW SNATCH COOKIES ARE DELIVERED FOR EVERY OCCASSION.

VIP Welcome Amenity in Room

Personalized in-room VIP welcome amenity that makes the guest feel valued, recognized, and special.



Executive Lounge / Bar Experience

cookie served alongside drinks during evening cocktail hours.



**Service-Recovery
or Apology Gesture
reduces frustration & improves
perception.**



HOW SNATCH COOKIES ARE DELIVERED FOR EVERY OCCASSION.

Check-in welcome desk

after a long journey, creates an instant warm first impression.



Turndown Service (Guest Room Pillow)

calming end-of-day emotional moment.



Breakfast buffet / brunch tables

peak emotion time → higher recall & smiles.



CONTACT DETAILS.



SNATCH COOKIES



**Phone No: +91 9623052373 &
+91 9146252734**



Email Id: isnatchcookies@gmail.com



Instagram: [snatch_cookies](https://www.instagram.com/snatch_cookies)



Website: snatchcookies.in



**Address: Hinjawadi Phase-2,
Wipro circle, Pune**