

# Steven Jordan

Columbia, SC

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<https://stevenrj.com>

## ACADEMIC SUMMARY

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Undergraduate student pursuing a double major in History and Psychology at the University of South Carolina. Experienced technology professional with over a decade supporting higher education and government organizations. Research interests include military history, the Cold War, and twentieth-century Europe. Seeking graduate study in history.

## EDUCATION

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Exp. 2028     **Double Major**

- Bachelor of Arts – History
- Bachelor of Science - Psychology

University of South Carolina (USC) – Columbia, SC

May 2024     **Bachelor of Science - Computer Science, Summa Cum Laude**

Southern New Hampshire University (SNHU) – Manchester, NH

Dec 2005     **Bachelor of Science - IT Support Management**

University of South Carolina (USC) – Columbia, SC

## RESEARCH AND WRITING

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1. **"Caesar's Bridge"** — *Explores Julius Caesar's engineering, logistics, and operational objectives during the Gallic Wars.*
2. **"The Currents War"** — *Examines the competition between direct and alternating current systems and its lasting influence on modern electrical infrastructure.*
3. **"The Hippocratic Oath"** — *Compares the Classical and modern Hippocratic Oaths, exploring the evolution of medical ethics in response to scientific progress and changing societal values.*

## WORK EXPERIENCE

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### User Support Specialist

University of South Carolina – Columbia, SC

2024 – Present

- Provide advanced technical support for faculty, staff, and administrative leadership for McCausland College of Arts and Sciences.
- Produce technical documentation and knowledge-base articles used by departmental staff.
- Collaborate with faculty to support instructional and research technology.

### **Helpdesk Analyst**

SCETV – Columbia, SC

2016 – 2024

- Spearheaded PC deployment planning initiatives, ensuring efficient rollout of new hardware, and minimizing disruptions to productivity.
- Revamped dormant Helpdesk operations, implementing streamlined processes and protocols to enhance efficiency and responsiveness.

### **Helpdesk Analyst**

City of Columbia – Columbia, SC

2012 – 2016

- Managed product and license inventory, ensuring accurate tracking and compliance with licensing agreements, optimizing resource allocation and cost-efficiency.
- Promoted to Helpdesk Manager to oversee and lead small team of Analysts in daily operations.

## **CAMPUS INVOLVEMENT**

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### **Member**

USC Psychology Club

2025 – Present

### **Secretary, Member**

USC Anthropology Student Association (ASA)

2014 – 2015

## **PROFESSIONAL AFFILIATIONS**

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2025 – Present

**American Psychology Association**, Student Member

2021 – Present

**National Society of Leadership and Success**, Member