

When you select your services through our master form, everything is organised in a structured and step-by-step process to ensure accuracy and smooth delivery of your chosen options. The master form can be found under the section titled “**Payments & Forms.**” This is the central hub where all service selections begin, and it is important that you read each section carefully before making your choices.

Within the master form, you will find a section in the heading called “**Cubing Services & Consent Forms.**” This section is clearly labelled and is placed in Section 5 of the form. It has been designed to make it easy for you to identify the services available and understand exactly what you are signing up for. Each service listed within this section includes detailed descriptions so you can make an informed decision based on your needs, whether that is coaching, cube recommendations, or a personalised training plan.

Under each service description in Section 5, you will also find a payment link. These payment links are clearly associated with each specific service so there is no confusion about what you are paying for. The links are positioned directly within the service information and are clearly labelled in bold text to make them easy to spot. It is extremely important that you select and pay for the exact service you have chosen in the form. Each service has its own corresponding payment link, and using the correct one ensures your order is processed accurately.

Once you have selected your service and completed the payment process, your submission will go through a confirmation stage. During this stage, we verify that the payment has been successfully received and that it matches the service you selected. This step is essential because it ensures that everything is properly recorded and avoids any delays or mistakes in processing your request.

After your payment has been confirmed, you will receive a second form sent directly to your email. This follow-up form is an important part of the process because it allows us to collect more detailed information about your specific needs. The purpose of this second form is to tailor your selected service so that it is fully customised to you. For example, if you have chosen coaching, we may ask about your availability, current skill level, and goals. If you have selected cube recommendations, we may ask about your preferences, budget, and experience with different types of cubes. If you have chosen a training plan, we will gather information about your practice routine, weaknesses, and target improvements.

This second form ensures that the service you receive is not generic but instead carefully designed to match your individual requirements. It allows us to deliver a much higher quality experience because every detail is considered before your service is created or scheduled.

Once you have completed and submitted the second form, the final stage of the process begins. At this point, we take all the information you have provided and use it to prepare your service. If you selected coaching, we will schedule your coaching session based on your availability and preferences. If you selected cube recommendations, we will compile a personalised list of cubes that suit your needs. If you selected a training plan, we will design a structured plan tailored specifically to your goals and skill level.

Everything is handled in a clear order so that there is no confusion at any stage. The process always follows the same steps: first you choose your service, then you complete payment, then you provide detailed information, and finally your service is delivered or scheduled. This structure is important because it ensures consistency and allows us to maintain a high standard across all services.

It is also essential to understand that no service will begin until payment has been fully confirmed. This policy is in place to ensure fairness and organisation for both sides. Once payment is received, your place in the system is secured and we can move forward confidently with preparing your service. Without confirmed payment, we are unable to proceed with scheduling, planning, or delivering any part of the service.

By following these steps carefully, you help ensure that everything runs smoothly from start to finish. The system is designed to be straightforward, but it relies on you selecting the correct service, completing payment properly, and filling out the follow-up form with accurate information.

In summary, the process works as a clear sequence: you choose your service in the **“Payments & Forms”** section, locate the correct payment link in Section 5 under **“Cubing Services & Consent Forms,”** complete payment for the exact service selected, wait for payment confirmation, fill out the second detailed form sent to your email, and then receive your scheduled session, personalised recommendations, or training plan.

Following this structure ensures that your experience is efficient, organised, and tailored specifically to your needs from the very beginning.