

Design Your Support

Better systems. Smoother workflows. Support that actually works.

Team Training & Leadership

What this service is

This service is designed for businesses with an existing support team that could benefit from stronger training, clearer expectations, or more consistent day-to-day leadership. Depending on your needs, support may include team training, quality guidance, coaching, or broader fractional leadership.

What's included

- Training tailored to your team's needs and current challenges
- Guidance around support quality, tone, consistency, and decision-making
- Coaching and operational support for team development
- Leadership input to strengthen day-to-day support performance
- Flexible involvement based on team size, goals, and support needs

Best fit for

Businesses with an existing support team that need stronger guidance, more consistency, or experienced support leadership.

What you can expect

You will gain stronger team alignment, clearer support standards, and more confidence in how support is being delivered day to day.

Starting investment

Starting at \$1000 for training engagements and \$2,500/month for fractional leadership support. Final pricing depends on team size, level of involvement, and scope.

Next step

Book a consultation to talk through your team, current challenges, and the level of support that would be most helpful.