

Design Your Support

Better systems. Smoother workflows. Support that actually works.

Support Audit

What this service is

A Support Audit gives you a clear picture of what's working, what isn't, and where improvements are needed. The service includes a comprehensive report with findings and recommendations, plus a dedicated Zoom session to review the audit together and discuss next steps.

What's included

- Review of your current support tools, workflows, and processes
- Identification of inefficiencies, bottlenecks, and opportunities for improvement
- A comprehensive audit report with findings and recommendations
- A dedicated Zoom session to review the report, discuss priorities, and answer questions

Best fit for

Businesses that know support feels messy, inconsistent, or harder to manage than it should be, but are not yet sure exactly where the problems are coming from.

What you can expect

You will walk away with a clearer understanding of your current support operation, prioritized opportunities for improvement, and practical next steps.

Starting investment

Starting at \$1,000 for a focused audit including your website, one primary inbox, and one support platform. Larger or more complex environments may require expanded scope and pricing.

Next step

Book a consultation to discuss your current support setup and whether a Support Audit is the right place to start.