

Business: Different Touch Ltd

Approved By: Director, Shelton  
Graham

Version: 1.0

Effective Date: 27 March 2026

Review Date: 27 March 2027



# Environmental Management Statement

– Different Touch Ltd

At Different Touch Ltd, we are committed to minimising our environmental impact while delivering high-quality construction, maintenance, and property services. We recognise our responsibility to operate in a sustainable manner, ensuring that our activities do not negatively affect the environment or surrounding communities.

We aim to comply with all relevant environmental legislation, guidance, and best practice, as well as continuously improve our environmental performance through regular review and monitoring of our operations.

## **Key Commitments**

We aim to reduce the consumption of materials, water, and energy across all our works. Where possible, we select materials that are responsibly sourced, durable, and have a lower environmental impact.

Waste Management, Recycling and Reuse

We adopt a waste hierarchy approach by prioritising reduction, reuse, and recycling.

Materials such as timber, metals, plasterboard, and packaging are segregated on site

Suitable materials are reused where practical, such as fixtures, fittings, and off-cuts

Waste is disposed of through licensed carriers, ensuring maximum recycling and minimal landfill

## **Lifecycle and Cradle to Grave Consideration**

We consider the full lifecycle of materials and products, from purchase through to disposal - cradle to grave.

This includes:

Selecting products with longer life expectancy and low maintenance requirements

Considering embodied carbon and environmental impact during installation and use

Ensuring responsible end-of-life disposal or recycling

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### **Carbon Reduction**

We recognise that we play a role in monitoring and reducing our CO<sub>2</sub> emissions and overall carbon footprint. As part of this:

We adopt efficient working methods to reduce unnecessary travel and site visits

We utilise drone technology for inspections, reducing the need for access equipment such as scaffolding

This approach helps to minimise emissions associated with transport, material use, and site setup

### **Pollution Prevention**

We take all reasonable steps to prevent pollution, including controlling dust, noise, and emissions on site, as well as ensuring safe storage and handling of hazardous materials.

### **Training and Awareness**

Different Touch ensures all staff and contractors are aware of their environmental responsibilities and are encouraged to adopt sustainable working practices.

### **Monitoring and Improvement**

We monitor our environmental performance through site reviews, waste tracking, and feedback from projects. This allows us to identify areas for improvement and implement better environmental practices across our operations.

**Shelton Graham**  
Director

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