



SOHAG GAIN

AI Automation Specialist
Founder & CEO · AI Smart Galaxy

CONTACT

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CORE SKILLS

- AI Automation Systems
- AI Agent Development
- Workflow Design
- AI Marketing Automation
- Lead Generation
- CRM Automation
- Content Automation
- Python & API Integration
- Business Process Opt.
- Startup Strategy

TECH STACK

n8n · Make.com · Zapier
 Python · LangChain
 OpenAI API · Claude API
 REST APIs · Webhooks
 HubSpot · Airtable
 Notion · Trello · Slack
 Shopify · Stripe
 ML · Deep Learning
 Prompt Engineering

LANGUAGES

Bangla
Native / Bilingual

English
Professional Working

Hindi
Professional Working

PROFICIENCY

AI Automation ██████████ 92%
 AI Agents ██████████ 90%
 Workflow Design ██████████ 88%
 AI Marketing ██████████ 86%
 Python / APIs ██████████ 82%

CERTIFICATIONS

- Automation Workflow & AI Automation Certification
- AI Automation & AI Agents Hablu Programmer · Dec 2025
- Web Design & Development LEDP · 2020–2021

PROFESSIONAL SUMMARY

AI Automation Specialist and Entrepreneur with a BSc in Computer Science & Engineering, specializing in intelligent workflow automation that helps businesses eliminate manual work, reduce costs, and scale operations. Founder & CEO of AI Smart Galaxy — an AI automation agency delivering end-to-end workflow solutions via Zapier, n8n, and Make.com. Proven record of building 100+ automation workflows and AI agents for lead management, content pipelines, CRM, social media, and business operations.

Open to: Freelance Projects · Remote Roles · AI Automation Consulting · Agency Partnerships

PROFESSIONAL EXPERIENCE

Founder & CEO · AI Smart Galaxy

Dhaka, Bangladesh March 2026 – Present

- Founded AI Smart Galaxy, an AI automation agency helping businesses transform operations through intelligent automation and AI-powered workflows.
- Built and deployed 100+ automation workflows for clients using Zapier, n8n, and Make.com — spanning CRM, lead generation, email marketing, and social media.
- Designed multi-step AI agents integrating ChatGPT and Claude for lead qualification, content generation, scheduling, and customer support tasks.
- Delivered measurable results: 50%+ reduction in manual work, 100% lead capture rate, and multi-channel integration for 10+ clients.

AI Automation Consultant · Freelance / Independent

Remote December 2025 – Present

- Delivered automation consulting to 10+ clients — reducing manual workloads by 50% through custom workflow design and AI integration.
- Built AI-powered pipelines: Facebook Lead Ads → HubSpot → Gmail sequence → Slack team alerts with zero manual entry.
- Automated social media content systems: Notion → ChatGPT → Buffer → multi-platform posting (5x output increase).
- Integrated CRM platforms, eCommerce tools (Shopify, Stripe), and productivity apps into unified automation systems.

Founder & CEO · Style Galaxy

Bangladesh 2025 – Present

- Built an online fashion and digital commerce brand with automated marketing, customer communication, and operational workflows.
- Implemented AI-driven workflows reducing repetitive operational tasks by 80%.

Web Designer & Developer · Fiverr

Dhaka, Bangladesh Feb 2020 – Jun 2022

- Delivered 2+ years of web design and development for international clients, building the API and integration foundation behind current automation expertise.

SELECTED PROJECT HIGHLIGHTS

AI Lead Generation & CRM Pipeline (Zapier + HubSpot + Gmail + Slack)

Automated Facebook Lead Ads → HubSpot CRM → personalized email sequence → Slack team alerts. Result: 100% lead capture, 8 hrs/week saved, zero missed leads.

AI Email Auto-Responder (n8n + GPT-4 + Zendesk + Slack)

n8n workflow monitors support inbox — GPT-4 classifies intent, drafts replies, creates Zendesk tickets, routes urgent cases. Result: 70% faster first response, 200+ tickets/month autonomous.

Social Media Automation (Make.com + Notion + ChatGPT + Buffer)

Notion content calendar → ChatGPT captions → Buffer schedules to LinkedIn, Twitter, Instagram, Facebook simultaneously. Result: 5x content output, 3 hrs/week saved per client.

University Management System (Full-Stack, Multi-Admin)

Multi-admin academic platform covering student records, library management, and finance modules with role-based access control.

AI Content Generation Pipeline (LangChain + OpenAI API)

Automated system for blogs, product descriptions, and promotional copy — 90% reduction in content production time.

EDUCATION

BSc in CSE

Jamalpur Sci. & Tech. Univ.
Jan 2020 – Feb 2025

HSC · Science

Shaheed Smrity College
2017 – 2019

RESEARCH

Multilingual Text
Classification (ML/NLP)
Thesis · 2024–2025

💬 AI WhatsApp Customer Support Automation (n8n + WhatsApp API + GPT-4 + Google Sheets)

Automated customer inquiries from WhatsApp Business — GPT-4 handles FAQs, order tracking, appointment booking, and lead qualification. Data is stored in Google Sheets and escalated to human agents when needed. Result: 80% reduction in support workload, 24/7 customer assistance, 95% response accuracy.

📅 AI Appointment Booking System (Make.com + Calendly + Gmail + Slack)

Automated appointment scheduling workflow where leads book meetings via Calendly, receive confirmation emails, calendar invites, and reminder notifications. Team receives instant Slack alerts. Result: 90% fewer scheduling conflicts, 10+ hrs/week saved.

🛒 AI E-Commerce Order Processing Automation (Zapier + Shopify + Gmail + Airtable)

Automated order management system that captures Shopify orders, updates inventory, sends customer confirmations, and tracks fulfillment status in Airtable. Result: 100% order tracking accuracy, 75% reduction in manual operations.

📊 AI Sales Reporting Dashboard (n8n + HubSpot + Google Sheets + Looker Studio)

Automated sales analytics pipeline that collects CRM data, updates KPIs, generates weekly reports, and visualizes performance metrics in real-time dashboards. Result: 5x faster reporting process, improved decision-making visibility.

🎥 AI Video Content Production Pipeline (ChatGPT + ElevenLabs + Canva + Google Drive)

End-to-end content creation workflow generating scripts, voiceovers, thumbnails, and publishing assets automatically. Files are organized in Google Drive and ready for distribution. Result: 80% faster video production, 4x increase in publishing consistency.