Acquisition Marketing Resources for Growth Sales

Enable effective conversations that motivate prospects and new customers to start running successful ads on [The Client's Property].

Enabling max conversions beta communications



Business scenarios

- 1. Responding to requests for contact from a lead form
- 2. Reaching out to prospects or new customers to get a meeting
- 3. Conducting a successful pitch meeting

Enabling successful communications



1-to-1 Email Templates



Call Scripts



Presentations

Lead Form Prospect

Prospect with an App

New Customer

Lead Form Prospect

[Ad Opportunity] Overview

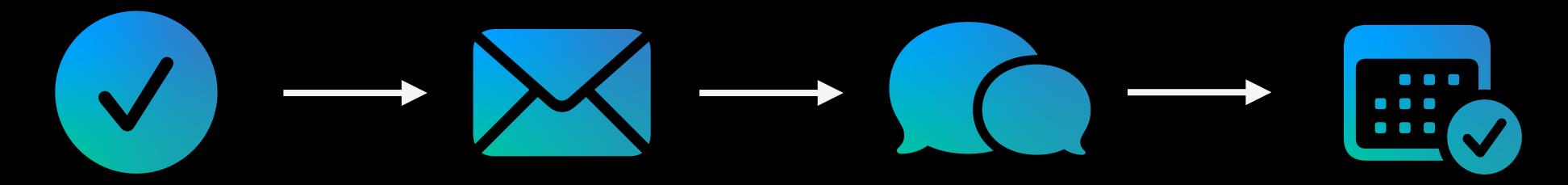
[Ad Opportunity] Overview

Customer Quotes and Stats

Responding to requests for contact from a lead form

Inbound leads

Enabling effective communication



Person submits lead form online

Sales rep uses 1-to-1 email template to respond Sales rep uses call script to discover interest

Rep provides info and requests time to pitch ads on the [Client's Property]

Inbound leads

Enabling email outreach

Subject line:

[First Name], thanks for wanting to stay in touch.

Body copy:

Hi [Name],

If [business objective of ad opportunity is a priority for you, I'd love to work together to help you make the most of [ad opportunity] . Are you free to connect at one of the times below?

- [Day of week, month and date, time including timezone]
- [Day of week, month and date, time including timezone]

I'm also happy to talk at a time that works better for you.

For inbound lead audience

Subject line reminds recipient of their action (submitting form)

Friendly tone with a clear business purpose

Offers collaborative approach to advertising opportunities

CTA: set up meeting

Inbound leads

Enabling discovery conversation

Conversation motion: Step 1: Introduce yourself and your reason for calling. Step 2: Address the reason they submitted the form, and determine which advertising opportunities make the most sense for this prospect. Step 3: If the contact wants to discuss [ad opportunity] , determine if they are already a managed account. Step 4: Provide information on ads on [ad opportunity] Step 5: If the customer wants to proceed, help them get started.

Step 1: Introduce yourself and your reason for calling.

Instructions	Example Phrasing
(Note that some people may not recall filling out the form.)	"Hi [client's name]. I'm [your name] from the [Client] team. I received the form you recently submitted on our website and am really excited to work with you one-on-one. You noted that you're most interested in
Make it easy for the prospect	[include reason selected in the form, if provided: building brand
to get the benefit of your call immediately, and be equally excited to keep the conversation going.	awareness, increasing app visibility and downloads, driving customer acquisition, all [Client] opportunities], and I'd be delighted to help you with that."
	"How are you hoping to promote your business? I want to make sure we discuss the right advertising opportunities for you."

For inbound lead audience

Prepares the rep to address multiple scenarios

Provides instructions for what to do and say to provide a good customer experience

Sets the stage to get and conduct a successful pitch of [ad opportunity]

Reaching out to prospects or new customers

Definition of a prospect



has an [product to promote]



does not have an account with [Client's Property]

Enabling outreach to a prospect

For audience with no familiarity with the [ad opportunity]

Positions opportunity to increase revenue and reach through advertising on [Client's Property]

CTA: set up meeting

Subject line:

Set up a free, one-on-one session with [Client] to discuss [customer's product].

Hi [First Name],

Gaining visibility to [customer's product] is a key component of growth. I'd be thrilled to discuss ways to boost [customer's product] revenue and increase reach with [ad opportunity]. Do you have time to connect this week?

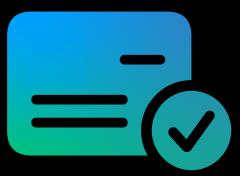
- [Day of week, month and date, time including timezone]
- [Day of week, month and date, time including timezone]

I'm also happy to talk at a time that works better for you. Thank you, and I look forward to your response!

Definition of a new customer



has a [product to promote]



has an account with [Client's Property]



has not run campaigns on [Client's Property]

Enabling outreach to a new customer

For audience with knowledge of [add opportunity] but no activation

Positions insights and active collaboration to inspire customer action and engagement

CTA: set up meeting

Subject line:

Set up a free, one-on-one session with [Client] to discuss [customer's product].

Hi [First Name],

I'd like to share some insights and opportunities we're seeing within the [Client's Property industry] for the [customer's product] category. It'd be great to hear about your short- and long-term priorities and discuss how we can support your goals. Do you have time to connect this week?

- [Day of week, month and date, time including timezone]
- [Day of week, month and date, time including timezone]

I'm also happy to talk at a time that works better for you.

Enabling outreach to a prospects and new customers



Prospect or New Customer identified by sales rep

Sales rep uses
Prospect or New
Customer 1-to-1
Email Template
to request a call

Schedule the pitch meeting

Conducting a successful pitch meeting

Successful pitch meetings

Moving conversations to conversions



WebEx meeting with prospect or new customer



Rep uses call script to discover customer needs



Rep delivers overview presentation to acquire new business

Successful pitch meetings

Ad Opportunity Overview Call Script & Presentation



Call Script:

Instructions for a consultative approach

Example phrases, questions, and positioning options

New campaign set up talking points



Presentation:

Main resource for pitching the value prop

Compelling new branding and imagery

Designed to be tailored based on customer needs

Delivering resources to strengthen acquisition

Responding to leads

Lead Form Prospect One-to-One Email Template

Lead Form Prospect Call Script

Reaching out

Prospect One-to-One Email

Template |

New Customer One-to-One

Email Template

Pitching successfully

[Ad Opportunity] Overview Call

Script

[Ad Opportunity] Overview

Presentation

Growth Accounts | Marketing Asset Library Page(s)

