



# FaciQuest

*Smart Facilities. Seamless Operations.*



Integrated Facility Management & Engineering Excellence  
Redefining Facility Management Through Intelligence, Care & Control  
At Faci Quest, we go beyond traditional facility management.  
We operate as strategic partners, helping organizations protect assets, optimize costs, enhance performance, and unlock long - term value.  
Through disciplined operations, engineering excellence, and technology-driven management, we ensure that every facility functions efficiently, safely, and economically—day after day.



# FaciQuest

*Smart Facilities. Seamless Operations.*

**SMART FACILITIES  
SEAMLESS  
OPERATIONS**

# Our Philosophy

Operational Excellence with Financial Intelligence  
Facilities are not expenses — they are value-generating assets.

- Daily Cleaning
- Personal Cleaning
- Special Cleaning
- Segment Cleaning
  - Front Office & Back Office Services
  - HR Support & Payroll
  - AD & Branding
  - Management Training
  - Canteen Management

- Maximum asset life
- Minimum operational downtime
- Optimized energy & resource consumption
- Controlled maintenance costs
- Improved tenant & occupant satisfaction



- Electro Mechanical Services
- Building Maintenance
- Renewable Energy -STP / WTP
- MEP Services
- Fire Safety Maintenance Program

- Event & Ritual Management
- Catering Services
- Social & Corporate Events
- Puja Events
- Celebrity Events

- Water, Electrical & Finance Audit
- Green Building Certification
- ISO / NABH / NABL Certification
- Astro & Vastu Consultancy

- Physical Security
- Surveillance
- Technical Installations
- Workplace Emergency
- Mgmt
- Consulting Services

# ICORE VALUE



By combining preventive maintenance, smart monitoring, and disciplined governance, we help clients reduce costs while improving service quality and revenue potential.

# ALLIED VALUES





# OUR OBJECTIVE

## **ASSET PROTECTION & LIFECYCLE MANAGEMENT**

- Structured preventive & predictive maintenance
- Equipment lifecycle planning & replacement strategies
- Fire, safety & statutory compliance protection
- Risk mitigation & emergency preparedness

**Result:** Lower breakdowns, extended asset life, and capital cost savings.

## **COST OPTIMISATION & OPERATIONAL EFFICIENCY**

- Energy & utility optimization initiatives
- Smart manpower deployment & productivity control
- Vendor rationalization & rate benchmarking
- AMC optimization & inventory control
- Waste reduction & process efficiency

**Result:** Measurable reduction in operational expenditure (OPEX).

## **REVENUE ENHANCEMENT SUPPORT**

- Improved uptime of critical systems
- Enhanced facility aesthetics & user experience
- Optimized space utilization • Support for premium services & tenant satisfaction
- Event, cafeteria & parking optimization strategies

**Result:** Increased tenant retention, footfall, and revenue opportunities.

# ASSET DEVELOPMENT & ASSET MANAGEMENT



Consultative in Nature



Services offered ideally  
through out the asset life cycle

1

Structuring the  
Transactions

2

Project Health  
Monitoring

3

Project  
Management needs  
& MIS reporting

4

Finance including  
Opex, Capex  
budgeting & tracking

**Advices On**

# SIMPLE STEPS OF ASSET MANAGEMENT

We Build a common understanding of the principle and methodology of Asset management

We are open to Discussions and try to improve continuously during execution



We Share Best Practices related to Asset Management with our client

Our team Monitor for budget and timeline and track daily progress , which is regularly updated to our client

Our dedicated property management team Integrate safe and reliable system into the daily schedule and drive team to meet the best practices for hazard free facility management

# FaciQuest SERVICES OVERVIEW

We focus on **3 key objectives** with regards to physical asset solutions



## CONTROL THE ASSET

Controlling the asset allows us to manage our customers' properties in the most effective way, benefiting from economies of scale and a holistic approach.



## PROTECT THE ASSET

Weaverbird Facility management team not only protects the physical asset but also the associated people and property in tandem as per customer's reputation and other intangible factors.



## INCREASE RETURN ON INVESTMENT

By controlling and protecting the asset, Weaverbird Facility Management team also support customer's by reducing operational costs and increasing revenues through variety of initiatives.

# OUR FM SERVICES

## Facility Management:

*Provides a fully Integrated Facilities Management Service to a wide range of clients in various sectors across India. Our services include:*

Mechanical, Electrical and Plumbing Maintenance (MEP)

Specialist MEP maintenance (Lifts, Gate barriers, BMS, Air-conditioning, Pumps & controls & other automation of water & Electrical system etc.)

-  Cleaning and Pest Control
-  Security
-  Landscaping
-  Facade Cleaning
-  Waste Management
-  FM Consultancy
-  24/7 Call Center

## Project Services

*has 3 distinct divisions:*

-  **Project Management** -MEP Installation and civil works
-  **Fit-out** - commercial, residential, and retail
-  **In-Unit Services (apartments, villas, and offices)** – small project works, cleaning, and maintenance

# ALLIED SERVICES OFFERED BY FaciQuest

## FaciQuest energy management services:

*Has been focusing in search for a sustainable, innovative approach towards energy consumption management, conservation, and utility billing. Some of the leading points are:*

-  Energy audit and submission of report on better energy management
-  Monitoring meter efficiency
-  Building automation fittings as needed on HVAC system & other building system
-  Power & HVAC billing improvement
-  Energy consumption surveys and analysis
-  Energy management consultation
-  Project management ( Retro fittings) of energy reduction management

## FaciQuest retail management:

*is a leading Real Estate Brokerage company and the leading agent in India. Weaverbird Retail specialize in all areas of professional real estate services, including:*

-  Sales & leasing of residential and commercial units/towers
-  Land sales
-  Freehold and leasehold portfolios
-  Property/portfolio management on behalf of individual and corporate clients

# OUR CORE STRENGTH

Integrated 360° Facility & Engineering Management

## Facility & Building Management

- Security, Housekeeping & Front Desk
- Property & Asset Management
- Cafeteria & Canteen Management
- Landscaping, Pest Control & Pool Maintenance
- Solar Panel Installation & Maintenance
- Annual Maintenance Contracts (AMC)

## Technical & Engineering Services

- HVAC Supply, Installation, O&M
- MEP Services & Critical Engineering Support
- Fire & Safety Systems
- Electrical, Mechanical & Civil Maintenance
- Ventilation System Design & Execution

## Business & Corporate Support

## Interior & Space Solutions

- Interior Execution & Fit-outs
- Space Planning & Layout Optimization
- Project Coordination & Site Supervision

## Specialized Consulting

- NABH & NABL Setup & Compliance
- Fire Safety Certification & Licensing
- Quality, Safety & MEP Audits
- Vastu & Astro Consulting

## Event & Ritual (Puja) Management

- Certified Pandit / Purohit Services
- Complete Puja Samagri Supply
- Corporate & Festival Pujas
- Religious & Cultural Event Coordination
- Corporate, Social, Educational & Sports Events
- Catering Services

## Industries We Serve

- Residential & Gated Communities
- Corporate Offices & Business Parks
- Hospitals & Healthcare Institutions
- Retail & Shopping Malls
- Hotels & Restaurants
- Schools & Educational Institutions
- Warehouses & Industrial Facilities
- Real Estate Developers

# VALUE ADDED SERVICES

- Management quality elements such as engineering practices and processes
- Risk Assessment & Management
- Optimized life cycle analysis of equipment
- Planning for improvement and replacement
- Advisories to Clients
- Energy Conservation
- General Assistance
- Customer Relationship
- Liaison with Govt. Agencies
- Traffic & Parking Regulation.
- Schedule Civic / Developmental activities to prevent inconvenience to Clients
- Police Assistance
- First Aid Assistance
- Advise on Environment, Health & Safety(EHS)
- Quality Assurances , Quality Management
- Quality Control Plan



# FaciQuest TEAM ENSURE

- Infrastructure
- Power with 100% back up
- HVAC with adequate redundancy
- Fire detection & extinguishing system
- Dedicated security system
- Proper sewage disposal system
- Water softening & treatment plant
- Building illumination ( Both General & Emergency)
- Toilet separate for staffs & visitors
- Vertical transportation sys for Occupants, visitors & service lift for carrying goods & Luggage
- Manage parking & regulate vehicle traffic
- Complete House keeping services
- Direction signage
- Manage parking & regulate vehicle traffic
- Occupant Management:- Help desk , with software, share point ...for auto update for management
- Periodic feedback
- Co-ordinate fit out
- Billing ( CAM & Other charges)
- Collection against invoices
- Attending to grievances & complains .
- Ensure observance of rules & regulations for flawless operation

# OUR TEAM DELIVERS..

- 🌀 Building management control systems
- 🌀 Building Code and Regulatory Compliance
- 🌀 Building repairs and maintenance
- 🌀 Cleaning and general maintenance
- 🌀 Concierge, mail and other 'soft' services
- 🌀 Conserving asset value
- 🌀 Contract and contractor management
- 🌀 Energy and water management
- 🌀 Enhancing comfort and amenity for facility users
- 🌀 Essential services provision (fire systems, Building safety etc)
- 🌀 Gardening and grounds maintenance
- 🌀 Reducing operational impacts and life cycle costs
- 🌀 Maintaining security for property occupants and assets
- 🌀 Maintenance planning (equipment, system)
- 🌀 Projecting a building's identity and image
- 🌀 Record keeping (legal requirements, monitoring, etc)
- 🌀 Responding to complaints and suggestions
- 🌀 Risk management
- 🌀 Space management (i.e. effective utilization of space)
- 🌀 Sustainability projects and implementation
- 🌀 Tracking and recording energy & water consumption
- 🌀 Undertaking larger capital or maintenance projects
- 🌀 Stakeholder engagement
- 🌀 Waste management and life cycle costs

# FOCUS FACILITY TYPE



## High touch points

- Shopping Centre
- Commercial Properties
  - IT & ITES
- Residential complex



## Soft & Social Infra

- Hospital
- Ware house
- Higher Education facilities
  - School



## Growth Annuity

- Sports & Training Arena
- Heritage Hospitality
- Parks & agro tourism facility
  - Religious facility



### *Why Leading Organizations Choose Faci Quest*

- ✓ Strategic partner, not just a service provider
- ✓ Proven cost-reduction & efficiency models
- ✓ Skilled & certified engineering workforce
- ✓ Transparent MIS & performance dashboards
- ✓ Strong compliance, safety & governance focus
- ✓ Reliable emergency response & preventive systems
- ✓ Care-driven service culture with corporate discipline

# SMART FACILITIES SEAMLESS OPERATIONS

## Our Promise

*Control. Care. Continuity.*

*We control*

*costs, protect assets, & care*

*for people & spaces— so our clients can focus on  
growth, performance, and reputation.*

## Head Office:

Webel IT Park, Taratala, Kolkata

## Contact Us

### FaciQuest

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*Contact No: 9051921500 | 9051219500*

*Email: [official@faciquest.com](mailto:official@faciquest.com)*

*Website: [www.faciquest.com](http://www.faciquest.com)*



# Thank You