

Privacy Policy – Oikodome (UK)

Last updated: 25 February 2026

Oikodome respects your privacy. This Privacy Policy explains how we collect and use personal data when you purchase our digital products or contact us.

Who we are

Controller: Oikodome

Support email: oikodome.hub@gmail.com

Personal data we collect

We collect only what we need to deliver the e-book and provide support:

- **Email address** (to send your purchase/delivery email and assist you if needed)
- **Transaction/order details** (such as what you purchased, date/time, and payment status) provided through our checkout/payment process

How we use your data

We use your data to:

- Send you the e-book delivery email/link
- Provide customer support and resend/replacement links when needed
- Keep basic records for accounting and to prevent fraud/abuse

Lawful basis (UK GDPR)

We process your data because:

- It is **necessary to perform a contract** (to deliver the e-book you purchased)
- It is **necessary to comply with legal obligations** (e.g., accounting/tax records where applicable)
- It is in our **legitimate interests** (e.g., preventing fraud and supporting customers)

Sharing your data

We share data only with service providers needed to run the purchase and delivery process, such as:

- **Payment processors** (to take payment)
- **Email delivery services** (to send purchase/delivery emails)

We do not sell your personal data.

International transfers

Some providers may process data outside the UK. Where this happens, we rely on appropriate safeguards required by UK GDPR.

Data retention

We keep your email and order details only as long as necessary for delivery, support, and legal/accounting requirements. If you contact us for a replacement link, we may retain related correspondence to resolve the issue.

Your rights

You may have rights to access, correct, delete, or restrict the use of your personal data, and to object in certain cases. To exercise your rights, contact [**oikodome.hub@gmail.com**](mailto:oikodome.hub@gmail.com).

Cookies

We do not intentionally use cookies for advertising or tracking. If we add analytics/marketing tools in the future, we will update this policy.

Contact

Questions about privacy: [**oikodome.hub@gmail.com**](mailto:oikodome.hub@gmail.com)