

# SMS Terms of Service

Last Updated: [May 31, 2026](#)

## SMS PROGRAM SUMMARY

**Program Name:** Automat3 AI Client Lead Notifications · **Description:** Inbound-lead notifications to signed business clients · **Message Frequency:** Recurring; varies by client lead volume · **Rates:** Msg & data rates may apply · **Support:** Reply HELP or email [meet@automat3.ai](mailto:meet@automat3.ai) · **Opt-out:** Reply STOP at any time

These SMS Terms govern your interaction with Automat3 AI LLC and its SMS notification program. By engaging with our SMS communications, you agree to these terms.

## 1. SMS Messaging Program

Automat3 AI LLC operates an SMS notification program that delivers inbound-lead alerts to its business clients. When Automat3 AI identifies a new lead for a client, Automat3 AI sends an SMS alert to the client's designated business phone number so the client can follow up quickly. This is a business-to-business notification service between Automat3 AI and its signed clients. It is not consumer marketing and not cold outreach.

## 2. Consent / Opt-In

Clients opt in in writing by signing the Automat3 AI Master Services Agreement (MSA) / Scope of Work (SOW), which explicitly authorizes SMS delivery of inbound-lead alerts to the business phone number the client provides during onboarding. There is no consumer or keyword opt-in for this program; messages are sent only to clients who have a signed agreement on file.

## 3. Opt-Out

You may opt out at any time by replying **STOP** to any message. Upon receipt of your STOP request:

- You will receive a one-time confirmation: "You've been unsubscribed from Automat3 AI lead notifications. No further messages will be sent. Reply START to resume."
- Your number will be added to our suppression list.
- No further messages will be sent to your number.

## 4. HELP Response

If you reply **HELP** to any message, you will receive: "Automat3 AI lead notifications: support [meet@automat3.ai](mailto:meet@automat3.ai) or (269) 697-3355. Reply STOP to unsubscribe. Msg & data rates may apply." You may also contact us directly at [meet@automat3.ai](mailto:meet@automat3.ai) or (269) 697-3355.

## 5. Message Frequency & Rates

Message frequency is recurring and varies by the client's inbound-lead volume. Message and data rates may apply based on your carrier plan.

## **6. Privacy**

We do not sell, rent, or share your mobile phone number or SMS opt-in consent with any third parties or affiliates for their marketing purposes. Mobile opt-in data is used solely to deliver the lead notifications the client has consented to receive. See our [Privacy Policy](#).

## **7. Limitation of Liability**

Automat3 AI LLC shall not be liable for any indirect, incidental, or consequential damages arising from your use of or inability to use our services or communications. Our total liability shall not exceed the amount paid by you for our services in the preceding 12 months.

## **8. Carrier Disclaimer**

Carriers are not liable for delayed or undelivered messages.

## **9. Governing Law**

These Terms are governed by the laws of the State of Michigan. Any disputes shall be resolved in the courts of Berrien County, Michigan.

## **10. Changes to Terms**

We may update these Terms from time to time. Continued engagement with our SMS program constitutes acceptance of the updated Terms. Changes will be posted at <https://automat3.ai/terms-and-conditions>.

## **11. Contact**

### **Automat3 AI LLC**

Email: [meet@automat3.ai](mailto:meet@automat3.ai) · Phone: (269) 697-3355 · Website: [automat3.ai](https://automat3.ai)