

# Hydronex Plumbing & Heating – Promotional Offer Terms and Conditions

## Promotional Offer

Eligible new customers will receive: 20% off labour charges, up to a maximum discount of \$200.

10% off Hydronex Plumbing & Heating maintenance plans. **Offer Period**

This promotion is valid until September 30, 2026, unless terminated earlier by Hydronex Plumbing & Heating.

## Terms and Conditions

1. This offer is available to new customers only.
2. A new customer is defined as a customer who has not previously purchased services from Hydronex Plumbing & Heating.
3. The 20% discount applies to labour charges only and does not apply to materials, equipment, permits, disposal fees, subcontractor costs, taxes, or other third-party charges.
4. The maximum labour discount available under this promotion is \$200 per customer.
5. The 10% discount applies only to the initial purchase of a qualifying maintenance plan.
6. Discounts cannot be combined with any other promotion, coupon, rebate, special offer, membership pricing, or discounted pricing unless expressly authorized by Hydronex Plumbing & Heating.
7. Offer is available within Edmonton and surrounding service areas only. Service area eligibility shall be determined solely at the discretion of Hydronex Plumbing & Heating.
8. Offer is available to both residential and commercial customers who otherwise meet the eligibility requirements.
9. Discount has no cash value and cannot be exchanged for cash, credit, or refund.
10. Hydronex Plumbing & Heating reserves the right to verify customer eligibility before applying the discount.
11. Any quoted pricing may be adjusted if site conditions differ from those reasonably anticipated at the time of estimate.
12. Hydronex Plumbing & Heating reserves the right, in its sole discretion, to interpret, modify, suspend, refuse, or terminate this promotion at any time without prior notice, except where prohibited by law.
13. Void where prohibited by law.

## Limitation

Hydronex Plumbing & Heating retains sole discretion regarding the interpretation and enforcement of these terms and conditions.