# **CONTACT INFORMATION**

#### **JR PORT SERVICES**

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Have a vessel in need of provisioning or maintenance?

Contact us and we'll coordinate a pilot delivery with full traceability.

We are your strategic partner in every Peruvian port. Sail with efficiency. Sail with JR"







# **HIGH-LEVEL AGILE AND EFFECTIVE MARITIME LOGISTICS** THROUGHOUT THE PERUVIAN COASTLINE

Efficiency that sails with you





# **WHO WE ARE**

**JR Port Services** is a Peruvian maritime logistics company specialized in \*\*ship provisioning, technical supply, and comprehensive port support\*\*, operating with standards of quality, safety, and traceability.

We serve both national and international vessels with a 100% professional, human-centered, and results-oriented approach.

# OUR IDENTITY \_\_\_\_

### Mission

To provide essential and personalized maritime provisioning services with international standards, offering agile, safe, and sustainable solutions that ensure the continuous operability of every vessel we serve.

#### Vission

To become the most reliable, innovative, and recognized Peruvian maritime provisioning company in the South Pacific, known for our professionalism, operational efficiency, and human commitment at every port we operate in.

#### **Values**

Human Commitment • Operational Efficiency • Port Responsibility Practical Innovation • Service Excellence • Safety and Compliance

# **OUR SERVICES**

## 1 SHIP PROVISIONING SERVICES

Customized portside maintenance services:

- Dry, fresh, and frozen provisions
- Potable water
- Beverages and snacks
- Safety gear and deck supplies
- Tools, hardware, and consumables
- Technical materials according to IMPA codes

Fast and transparent quotation backed by the Marine Store Guide.

### 2 VESSEL MAINTENANCE

Customized portside maintenance services:

- Welding and metalwork
- Hold cleaning and internal sanitation
- Engine and electrical system repairs
- Exterior cleaning and painting
- Delivery of spare parts and technical materials
- Certified technicians available upon request

All services include traceability and digital documentation.

# **OUR VALUE CHAIN**

We've developed an agile and transparent service system that ensures trust and operational excellence at every port:



#### 1. Onboarding & Smart Quotation

- Welcome kit and personalized assistance.
- Digital quotation platform powered by the IMPA database.
- Pre-defined service terms for clarity and speed.

#### 2. Agile Procurement & Inventory Control

- Efficient sourcing from certified local suppliers.
- Validated availability of fresh, dry, and frozen items.
- Product selection tailored to vessel type and route.

#### 3. Authorized Port Delivery

- Secure and authorized access to all major Peruvian ports.
- Credentialed port staff.
- Coordinated dispatches based on vessel arrival windows.

#### 4. Real-Time Traceability & Communication

- Service timeline flyer with estimated hours per stage.
- Ongoing communication with vessel and agent.
- Instant documentation through our system.

#### 5. Post-Service Quality Control & Ongoing Commitment

- Follow-up protocol with satisfaction check.
- Progressive benefits as part of our commitment beyond each delivery.

# COMMITMENT BEYOND THE PORT

A tangible expression that our relationship doesn't end with one delivery — it begins a journey of meaningful benefits designed for you

With every service, we honor your trust with gestures that reflect our ongoing commitment:

- Exclusive welcome with a gift of your choice
- Special benefits on your 2nd, 3rd, 5th, and 9th order
  - **High Seas Premium Box** for orders over \$5,000 or after 10 services
  - **Captain Status Badge** (digital and physical) with personalized recognition
  - **Referral Program** with rewards for every new client you refer

# OUR COVERAGE

We serve vessels across the entire Peruvian coastline:

- Callao
- Paita
- Matarani
- Ilo
- Salaverry
- Pisco
- Talara
- Bayóvar