

# ■ How to Video Call on Viber

Free calls & video chats — works on any phone

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■ ■ What you need to know: Viber is a free app for making video calls, voice calls and sending messages. It works on any smartphone using just your phone number — no email address needed.

## First — Download and Set Up Viber

You only need to do this once. Go to your **App Store (iPhone/iPad)** or **Google Play Store (Android)**, search for "**Viber**" and download it free.

- 1 Open Viber after downloading**  
Tap the purple Viber icon to open it.
- 2 Enter your phone number**  
Type in your mobile number including the UK code (+44). Viber will send you a text message to confirm.
- 3 Enter the code from the text**  
You'll receive a 6-digit code by text. Type it into Viber to verify your number.
- 4 Enter your name**  
Type your first name so people know who's calling. You're now set up!

■ Tip: You only set Viber up once. After that, making calls is just a couple of taps.

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## Making a Video Call on Viber

- 1 Open Viber**  
Tap the purple Viber icon on your phone.

**2****Tap the Calls tab**

At the bottom of the screen, tap "Calls" to see your contacts.

**3****Tap the new call button**

Look for a small pencil or phone icon in the top right corner. Tap it.

**4****Find the person you want to call**

Your phone contacts who also have Viber will appear in the list. Tap their name.

**5****Tap the video camera icon**

You'll see options for a voice call or video call. Tap the camera icon for video.

**6****Wait for them to answer**

Their phone will ring. When they pick up, you'll see each other on screen!

**7****End the call**

Tap the red button when you're ready to finish your chat.

■ **Tip:** Viber automatically shows you which of your phone contacts also use Viber — so you may find friends and family are already on it!

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## Handy Buttons During a Viber Call

- **Mute** — Tap to stop people hearing you temporarily. Tap again to unmute.
- **Camera on/off** — Tap to turn your camera off or back on.
- **Speaker** — Makes the sound louder through the main speaker.
- **End call** — Tap the red button to hang up.

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## Common Questions

### ■ Does the other person need Viber too?

Yes — both of you need the Viber app installed. However, Viber also lets you call regular phone numbers (mobile and landline) at very low cost if needed.

### ■ How does Viber find my contacts?

Viber looks at your phone's contact list and shows you which of those people also have Viber. Your contacts are never shared without your permission.

### ■ **Is Viber safe to use?**

Yes — Viber uses end-to-end encryption, which means your calls and messages are private and secure.

### ■ **Will it cost me anything?**

Video and voice calls between Viber users are completely free over Wi-Fi. Calling regular phone numbers (not Viber users) does have a small charge.

### ■ **What if I don't get the text message to set up?**

Wait a minute and try again. Make sure you've entered your number correctly with the +44 code. If it still doesn't arrive, tap 'Call me instead' and Viber will read the code to you.

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