

# How to Use FaceTime

Free video calls for Apple iPhone and iPad users

freecallsforseniors.co.uk

## What You Will Need

---

An iPhone or iPad (FaceTime is already built in — nothing to download)

A Wi-Fi connection or mobile data

An Apple ID (the account you use for your iPhone)

The person you are calling must also have an iPhone, iPad, or Mac

## Step-by-Step Guide

---

1. Find the green **FaceTime** app on your iPhone or iPad home screen. It is already there — no download needed.
2. Tap **New FaceTime** at the top of the screen.
3. Type the name, phone number, or email address of the person you want to call.
4. Tap the **Video** button (camera icon) to start a video call.
5. The phone will ring on the other person's device. Wait for them to answer.
6. To end the call, tap the red button with an X.

■ **Tip:** Make sure your face is well lit — sit facing a window or lamp for the best picture.

■ **Tip:** Prop your phone or tablet against something so you do not have to hold it during the call.

■ **Tip:** If the person does not answer, try calling at an agreed time — let them know in advance you will be calling.

■ **Tip:** FaceTime also works over mobile data but uses it up quickly — Wi-Fi is always better.

## Calling From Your Contacts

---

Open the **Contacts** or **Phone** app. Find the person you want to call. Scroll down on their contact page and tap **FaceTime** to start a video call directly.

## Group FaceTime Calls

---

You can call up to 32 people at once — perfect for a family get-together. Start a FaceTime call and tap the **Add Person** button to invite others.

## Audio Only Calls

---

Rather not use the camera? Tap the **Audio** button instead of Video for a free voice call over Wi-Fi — similar to a normal phone call but free.