

Streetline Performance & Accessories, Inc.
SPECIAL HANDLING & OVERSIZED ITEMS POLICY
Last Updated: March 2026

Oversized & Special Handling Products

Certain products sold by Streetline Performance & Accessories Inc. are considered oversized or special handling items due to their size, weight, packaging requirements, or shipping method.

These products may include items that:

- Exceed standard carrier size limits
- Weigh more than standard parcel shipping allowances
- Require special packaging or freight transport
- Must be shipped using truck freight carriers

Because of these factors, shipping costs for oversized items may be significantly higher than standard shipping rates.

Freight Shipping Requirements

Oversized or heavy items are typically shipped via freight carriers rather than standard parcel services such as UPS or FedEx.

Freight shipments may include:

- Curbside delivery
- Tailgate delivery
- Limited access delivery depending on the carrier

Customers are responsible for ensuring that the delivery location can accommodate large truck deliveries.

Customer Delivery Responsibility

Customers receiving freight shipments must ensure:

- Adequate access for delivery trucks
- Sufficient space for unloading
- Appropriate equipment or assistance to move heavy items

Most freight deliveries include tailgate service only, meaning the carrier will lower the shipment to ground level but will not move the product beyond the curb or driveway.

Streetline Performance & Accessories Inc. is not responsible for unloading or moving freight shipments after delivery.

Additional Freight Charges

Oversized or special handling items may incur additional charges, including:

- **Freight surcharges**
- **Residential delivery fees**
- **Liftgate service fees**
- **Limited-access delivery fees**
- **Re-delivery charges**

Any additional charges required by the freight carrier may be the responsibility of the customer.

Delivery Delays

Due to the size and handling requirements of oversized items, delivery times may be longer than standard shipping.

Delivery timelines may be affected by:

- **Freight carrier scheduling**
- **Delivery location accessibility**
- **Warehouse or supplier processing times**

Streetline Performance & Accessories Inc. does not guarantee delivery dates for freight shipments.

Promotions & Shipping Discounts

Shipping promotions or discounted shipping offers generally do not apply to oversized or special handling items unless specifically stated in the product listing or promotion details.

Freight Inspection Requirement

Customers must inspect all freight shipments at the time of delivery before signing the carrier's delivery receipt.

If damage is visible:

- **Note the damage on the delivery receipt**
- **Take photos if possible**
- **Contact Streetline Performance & Accessories Inc. immediately**

Failure to document visible damage at the time of delivery may limit the ability to file a successful freight claim.