

**Streetline Performance & Accessories, Inc.**  
**REFUSED SHIPMENTS POLICY**  
*Last Updated: March 2026*

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### **Refusal of Delivery**

**Customers who refuse delivery of a shipment for reasons other than shipping damage or confirmed shipping errors will be responsible for all additional costs associated with the refused shipment.**

**These costs may include:**

- **Return freight charges**
- **Original outbound shipping costs**
- **Carrier handling fees**
- **Applicable restocking fees**

**These charges will be deducted from any applicable refund or billed to the customer.**

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### **Damaged Shipments**

**Customers should not refuse delivery due to visible shipping damage unless the carrier instructs otherwise.**

**If a shipment arrives damaged, customers should:**

1. **Note the damage with the delivery carrier**
2. **Accept the shipment when possible**
3. **Contact Streetline Performance & Accessories Inc. immediately**

**Refusing a shipment due to damage may delay the claims process with the shipping carrier.**

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### **Incorrect Address or Delivery Refusal**

**If a shipment is refused due to:**

- **Incorrect address provided by the customer**
- **Failure to accept delivery**
- **Multiple failed delivery attempts**
- **Refusal of delivery for non-damage reasons**

**The customer will be responsible for all additional shipping and handling costs.**

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### **Refund Processing**

**If a refused shipment is returned to Streetline Performance & Accessories Inc., the order may be subject to:**

- **Return freight charges**
- **Original shipping charges**
- **Applicable restocking fees**

**Any eligible refund will be processed after the returned shipment has been received and inspected.**

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### **Future Orders**

**Streetline Performance & Accessories Inc. reserves the right to hold or refuse future orders from customers who repeatedly refuse shipments.**

**Customers may be required to pay outstanding shipping or handling fees before future orders will be processed.**