

# MEDIXWRITE

*Clear, credible medical communication designed to move science forward.*

## Privacy Policy

*medixwrite.com*

Last Updated: February 2026

### 1. Introduction

This Privacy Policy applies to MedixWrite, a professional medical writing and communication service, and governs the collection, use, and protection of information submitted through our website (medixwrite.com). By using this website or submitting any information through our contact form, you agree to the terms described in this policy.

MedixWrite is committed to protecting the privacy and confidentiality of all visitors and clients. We handle all personal and professional data with the highest standards of discretion — especially given the sensitive and regulated nature of the healthcare and medical communications industries.

If you have any questions about this policy or our data practices, please contact us at: [info@medixwrite.com](mailto:info@medixwrite.com)

### 2. Information We Collect

You are not required to provide any personal information simply to browse our website. We collect only information that is specifically and voluntarily submitted by you. This may include:

- Your name and professional title
- Company or organisation name
- Email address
- Telephone number (if provided)

- Project summary or enquiry details submitted via our contact form
- Email address submitted to receive our medical writing newsletter or updates

We do not seek sensitive personal information such as data relating to health conditions, race or ethnic origin, religious beliefs, political opinions, or financial details unless it is directly relevant to a project and you have provided explicit consent.

All data is retained only for as long as necessary for the purpose for which it was collected. After this period, all personal data is securely destroyed.

### 3. How We Use Your Information

Any personal information collected via [medixwrite.com](https://medixwrite.com) is used solely for the following purposes:

- To respond to project enquiries or service requests submitted via the contact form
- To provide tailored medical writing and communication solutions
- To send periodic updates, medical writing insights, or information about our services — with your prior consent
- To improve the functionality and relevance of our website
- To comply with applicable legal or regulatory obligations

We will never sell, rent, or trade your personal information to third parties for marketing purposes. You may unsubscribe from any promotional communications at any time by contacting us at [info@medixwrite.com](mailto:info@medixwrite.com).

### 4. Lawful Basis for Processing

MedixWrite processes personal data on the following lawful bases under applicable data protection legislation:

- Legitimate interest: to respond to enquiries and manage client relationships
- Consent: for newsletter subscriptions and marketing communications
- Legal obligation: where required to comply with applicable laws or regulations

You retain the right to withdraw consent at any time. This will not affect the lawfulness of any processing carried out prior to withdrawal.

### 5. Your Rights

In accordance with applicable data protection legislation, including the General Data Protection Regulation (GDPR) where applicable, you have the following rights regarding your personal data:

- Right of access: to request a copy of the personal data we hold about you
- Right of rectification: to request correction of inaccurate or incomplete data
- Right of erasure: to request deletion of your personal data
- Right to restriction: to request that we limit how we use your data
- Right to portability: to receive your data in a structured, machine-readable format
- Right to object: to object to our processing of your personal data

To exercise any of these rights, please contact our Data Protection contact at [info@medixwrite.com](mailto:info@medixwrite.com). We will respond to all requests in accordance with applicable legal requirements. Copies of information will be provided free of charge, except where requests are manifestly unfounded or excessive.

## 6. Information Security

MedixWrite takes the security of your data seriously. We apply commercially reasonable technical and organisational measures to protect all information submitted through this website from unauthorised access, misuse, alteration, or destruction.

Given the confidential nature of medical communications work, we are particularly committed to maintaining the integrity and confidentiality of any project-related information shared with us. All data handling is conducted with professional discretion.

## 7. Disclosure to Third Parties

We do not share your personal information with third parties for secondary or unrelated purposes. We may share information only in the following limited circumstances:

- With trusted service providers who assist in operating our website or delivering our services, under strict confidentiality obligations
- Where required to comply with legal obligations, regulatory requirements, or lawful government requests
- Where you have given explicit consent for such disclosure

## 8. Cookies

Our website may use cookies — small text files stored in your browser — to improve website functionality and analyse visitor behaviour. Cookies do not collect personally identifiable information such as your name or email address.

We may use the following types of cookies:

- **Strictly Necessary Cookies:** Essential for the basic operation of the website
- **Performance Cookies:** Collect anonymous data to help us improve how the website functions
- **Functionality Cookies:** Remember your preferences to improve your browsing experience

You may block or delete cookies by adjusting your browser settings. Please note that doing so may affect the functionality of certain parts of our website. Continued use of the site constitutes acceptance of our cookie use.

## 9. Links to Third-Party Websites

Our website may contain links to external websites not governed by this Privacy Policy. We are not responsible for the privacy practices or content of any third-party sites. We encourage visitors to review the privacy policies of any external sites they visit.

## 10. Changes to This Privacy Policy

MedixWrite reserves the right to update or amend this Privacy Policy at any time. Any changes will be reflected on this page with an updated effective date. We encourage visitors to review this policy periodically. Continued use of the website following any changes constitutes acceptance of the updated policy.

## 11. Contact Us

If you have any questions, concerns, or requests relating to this Privacy Policy or the way MedixWrite handles your personal data, please contact us:

### **MedixWrite**

Website: [medixwrite.com](https://medixwrite.com)

Email: [info@medixwrite.com](mailto:info@medixwrite.com)

Contact Page: [medixwrite.com/contact](https://medixwrite.com/contact)

