



HeatSafe Systems Website Terms and Conditions of Use

Effective Date: 01/07/2026

These Terms and Conditions apply to the use of the Heat Safe Systems website and the supply of fire-resistant and heat-resistant fabrics and related products by Heat Safe Systems (“we”, “us”, “our”).

1. General Information

The information provided on this website is for general information purposes only. While we aim to ensure product descriptions and technical information are accurate, product suitability depends on the specific application, environment, installation method, and operating conditions.

Customers are responsible for confirming that products are suitable for their intended use before purchase.

2. Product Information

Our products are supplied for specialist applications involving heat, fire resistance, and thermal protection. Product performance may vary depending on factors including temperature exposure, duration of exposure, mechanical conditions, installation, and maintenance.

Technical specifications, test results, and performance claims are provided in good faith based on information available from manufacturers and suppliers.

3. Quotes and Orders

All quotations are valid for the period stated in the quotation unless otherwise specified.

Orders are subject to acceptance by Heat Safe Systems and product availability. We reserve the right to refuse or cancel orders where appropriate.

4. Pricing and Payment

Prices provided by us are in Australian dollars unless otherwise stated and may be subject to change without notice.

Payment terms will be as agreed between Heat Safe Systems and the customer.

5. Delivery

Delivery timeframes provided are estimates only and may be affected by supplier availability, transport delays, or circumstances outside our reasonable control.

Risk in products transfers to the customer in accordance with the agreed delivery terms.

6. Limitation of Liability

To the maximum extent permitted by law, Heat Safe Systems is not responsible for loss, damage, or injury arising from:

- incorrect selection or misuse of products;
- failure to follow manufacturer instructions;
- unsuitable installation or application;
- reliance on website information without obtaining appropriate technical advice.

Nothing in these Terms excludes any rights or remedies available under the Australian Consumer Law that cannot legally be excluded.

7. Intellectual Property

All content on this website, including text, images, logos, and technical information, remains the property of Heat Safe Systems or its respective owners and must not be reproduced without permission.

8. Website Use

You agree to use this website only for lawful purposes and not to attempt to interfere with its operation or security.

9. Changes to These Terms

We may update these Terms and Conditions from time to time. Any changes will take effect when published on this website.

10. Governing Law

These Terms and Conditions are governed by the laws of New South Wales, Australia. Any disputes will be subject to the jurisdiction of the courts of New South Wales.

Contact

For questions regarding these Terms and Conditions, please contact Heat Safe Systems through the contact details provided on this website.